

EMERGE PARTNER SM(ART):

Critical Marketing Partnerships +
finding the RIGHT approach to a competitive advantage

April 22 + 23, 2015, City Winery, NYC
Day One – Wednesday, April 22

EMERGE PARTNER
SM(ART)

Sally Williams
Global President, Business Development & Client Relations
DAS Group of Companies

Housekeeping

- Please silence all electronic devices
- Be social: Introduce yourself to others
- Photos/blogging: Kindly refrain
- Restrooms & coat check - downstairs

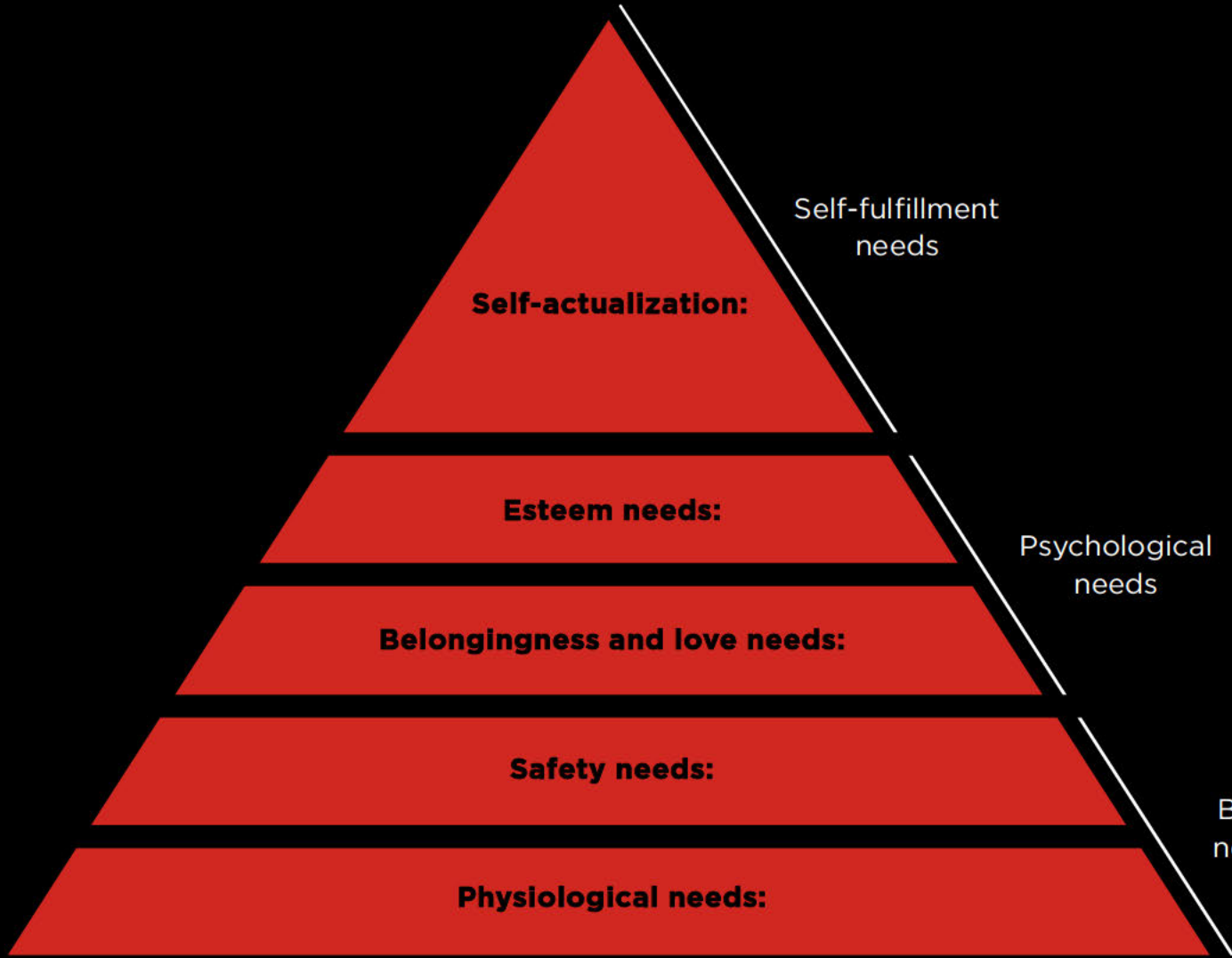
Overview + Omnicom Digital Strategy Update

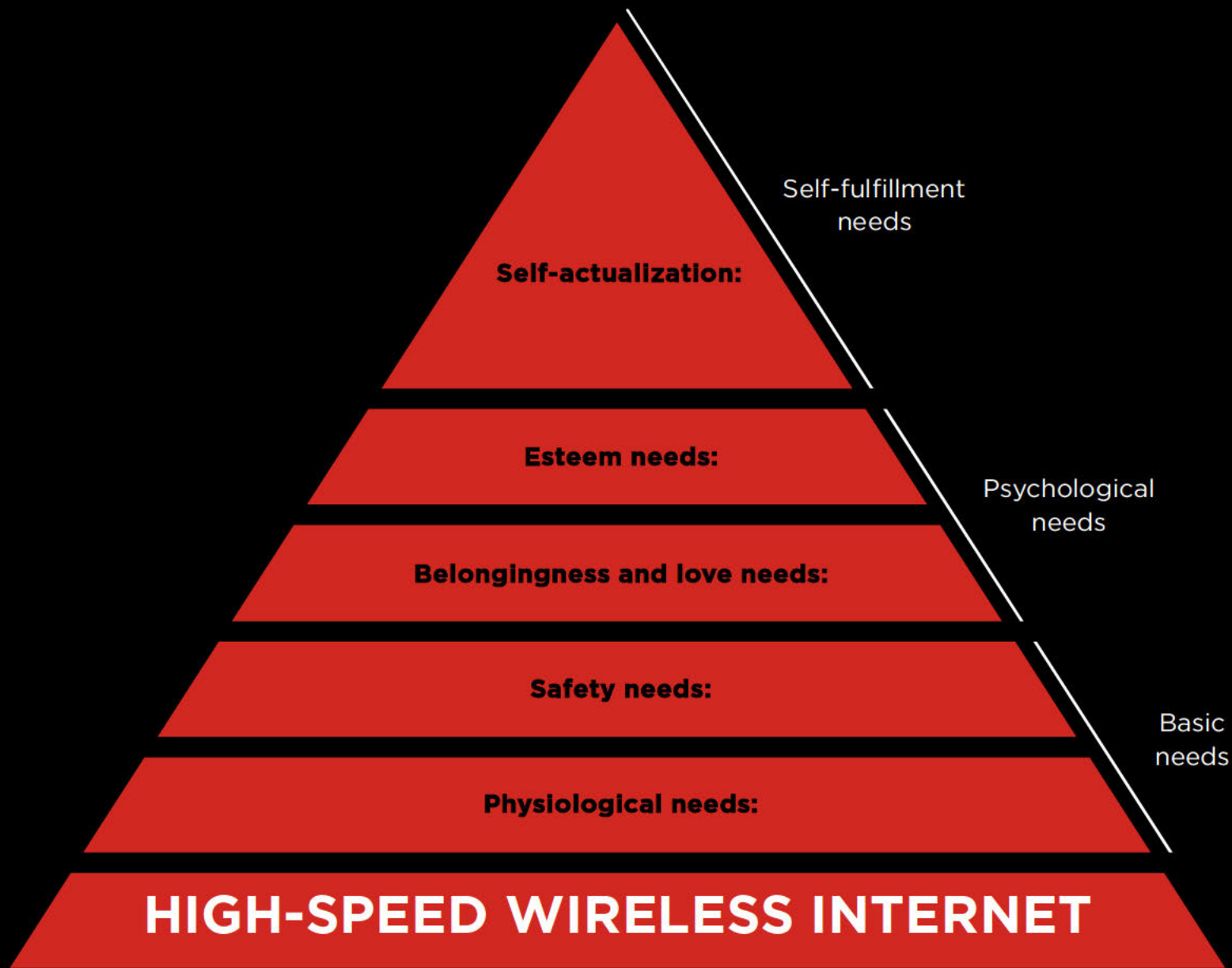
Jonathan Nelson
CEO, Omnicom Digital

Collaboration + PARTNER SM(ART) to Win - Finding Our Swing

Andrew Robertson
President, CEO
BBDO Worldwide

BBDO







TARGETING



TARGETING



CONTEXT

The image features three circles arranged horizontally against a black background. The first circle on the left is red and contains the word 'TARGETING' in white. The second circle in the middle is also red and contains the word 'CONTEXT' in white. The third circle on the right is white and contains the word 'MESSAGE' in red. All text is in a bold, sans-serif font.

TARGETING

CONTEXT

MESSAGE



TARGETING

CONTEXT

MESSAGE

CREATIVITY



TARGETING

CONTEXT

MESSAGE

CREATIVITY

- **ALWAYS ON**
- **PERMANENTLY BEING OPTIMIZED**
- **MOSTLY VIDEO**
- **NO MORE MONEY**

Right Person, Right Message, Right Way + Right Time

Erin Matts
CMO, Annalect

Right Person, Right Message, Right Way, Right Time

EMERGE 2015

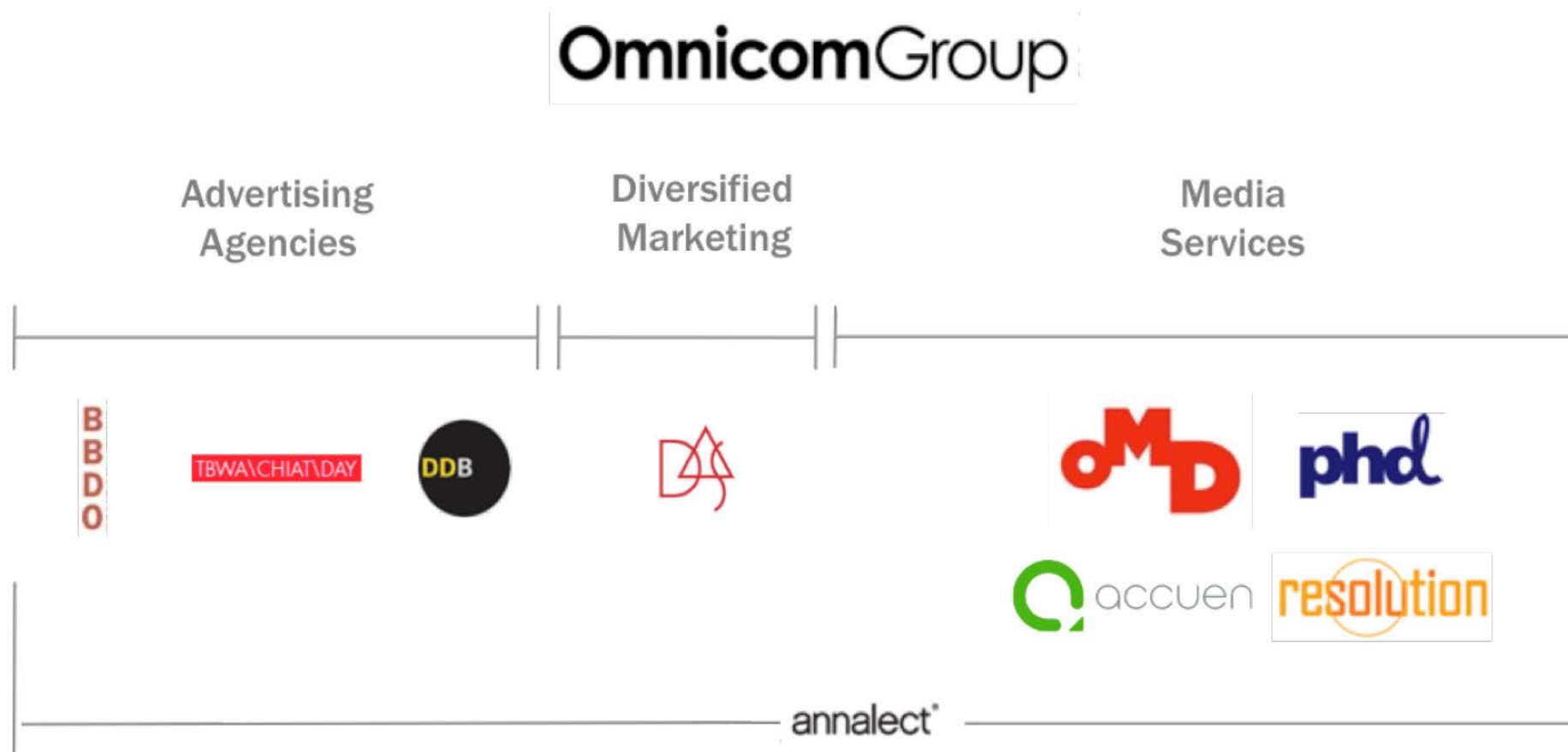




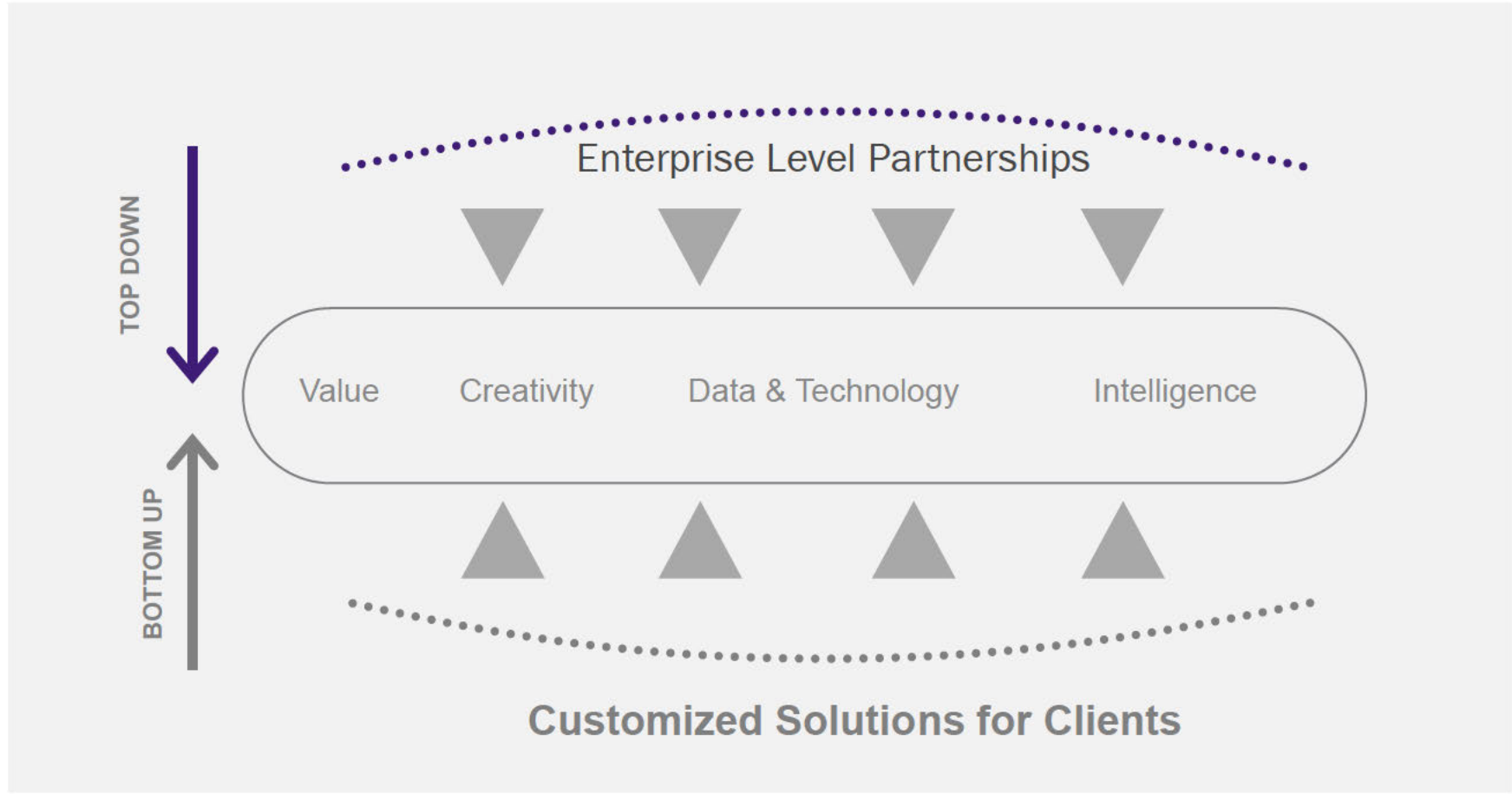
How are we going to get there?

- 1** Data
- 2** Technology
- 3** Collaboration

The Omnicom model supports this



Best in class, clients first



Industry leading partnerships

AdAge Sections Latest Editor's Picks Most Popular Login Become a member

Facebook Relaunches Atlas With Agency Sign-On

Updated System Serves and Measures Ads Across Devices, Beyond Facebook

By [Alexandra Bruni](#), [Tim Palerson](#). Published on September 16, 2014.

370 Shares

Facebook is looking to get more -- and more -- out of the ad network it bought from Microsoft in 2013. Atlas is getting a facelift with an updated system that enables it to serve and measure ads across devices and beyond Facebook screens, Ad Age has learned. Omnicom has signed on as the first customer.

AdvertisingAge Follow us Login

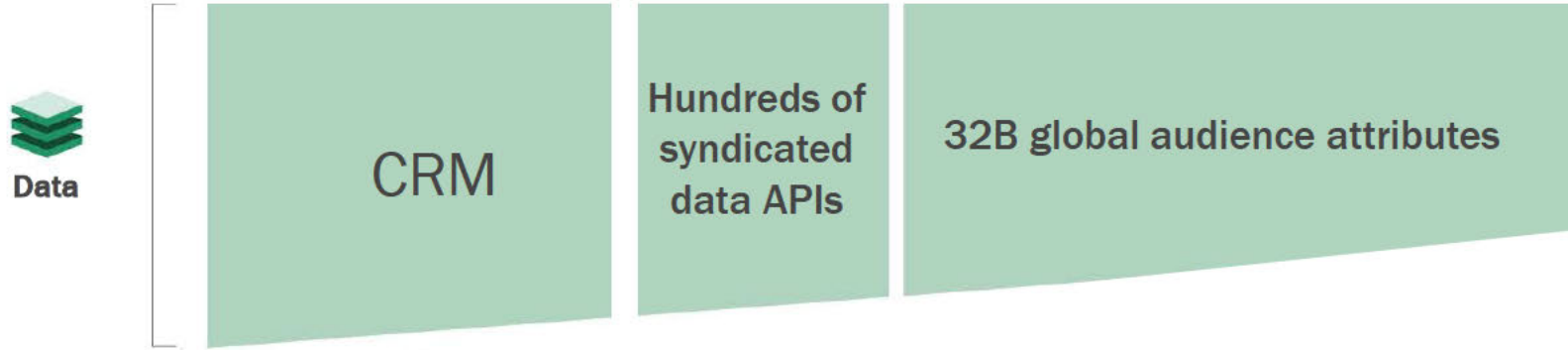
Marketing Advertising Digital Media Agency Data BtoB

Salesforce and Omnicom Ink Marketing Cloud, CRM Deal

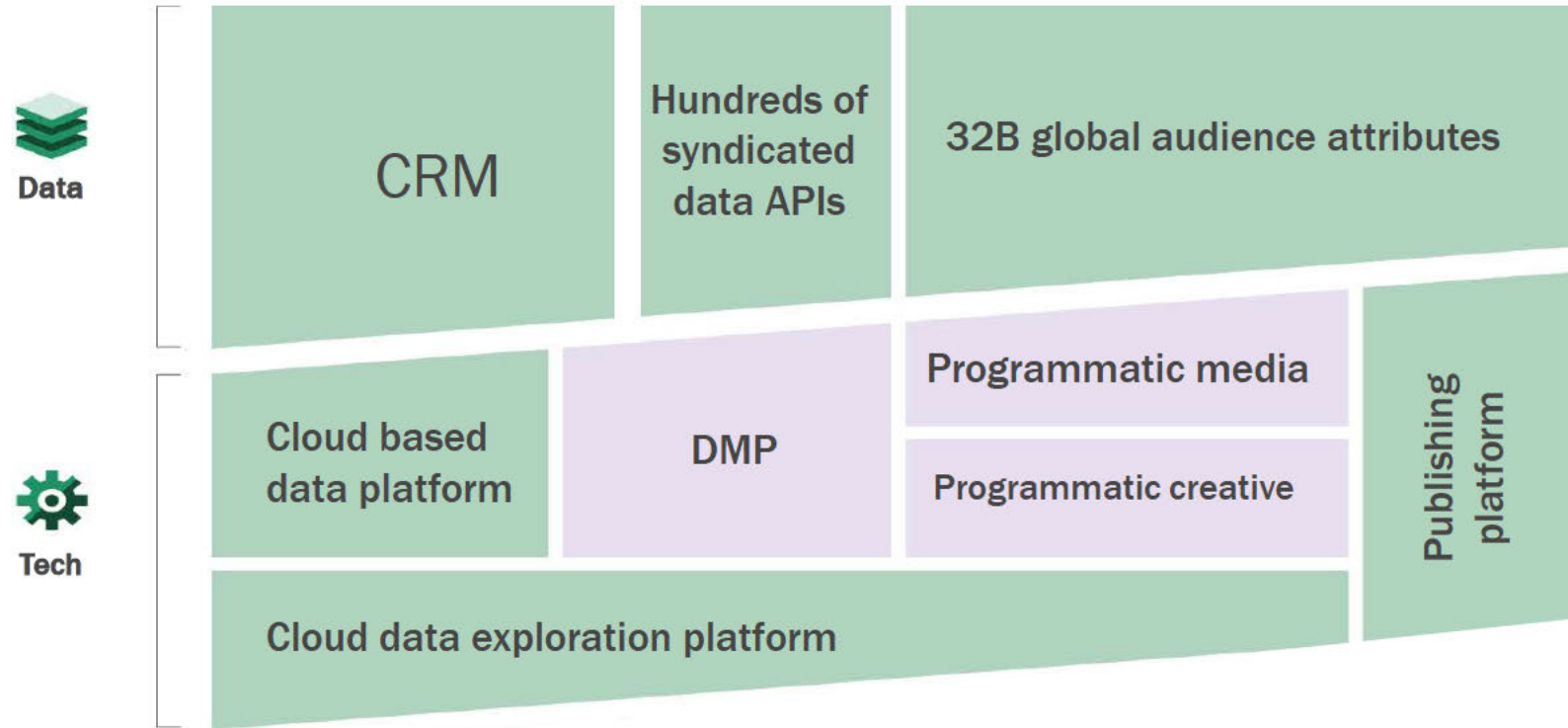
Agreement Underscores Growing Importance of Marketing Technology

By [Alex Kantrowitz](#). Published on September 23, 2014.

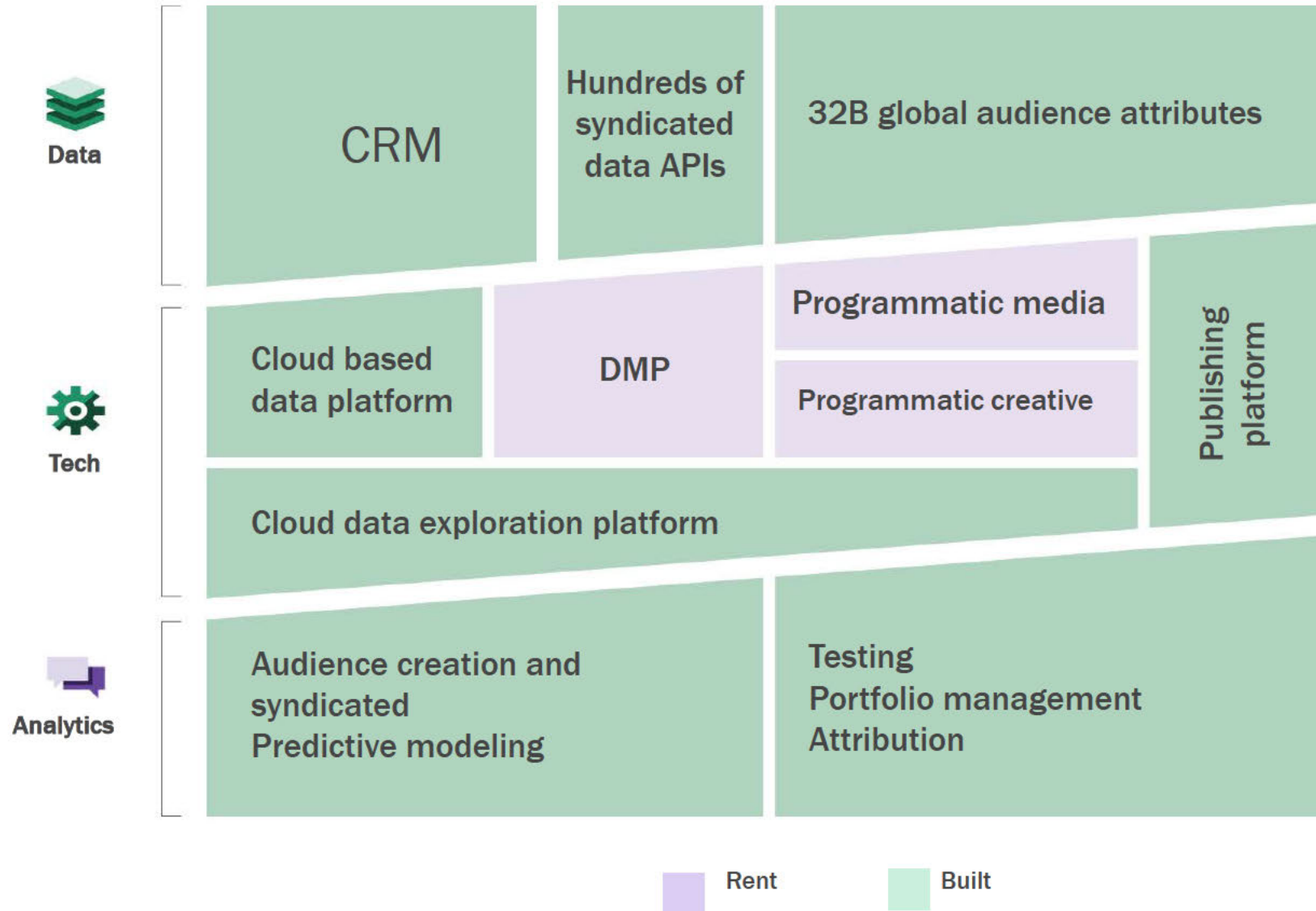
Getting there: data & technology



Getting there: data & technology



Getting there: data & technology



The second golden age of CRM



Finding an elusive audience

Unrecognized Movers: USPS mass reach coupon program



Recognized Movers: Reach individual movers based on variety of data-informed behaviors

Data based audience buying:

- Search for moving companies, cable providers
- Applied for home insurance, mortgage lenders



When NOT to talk to customers

Suppress messaging to current customers

41%

Increase in
conversions in first
90 days



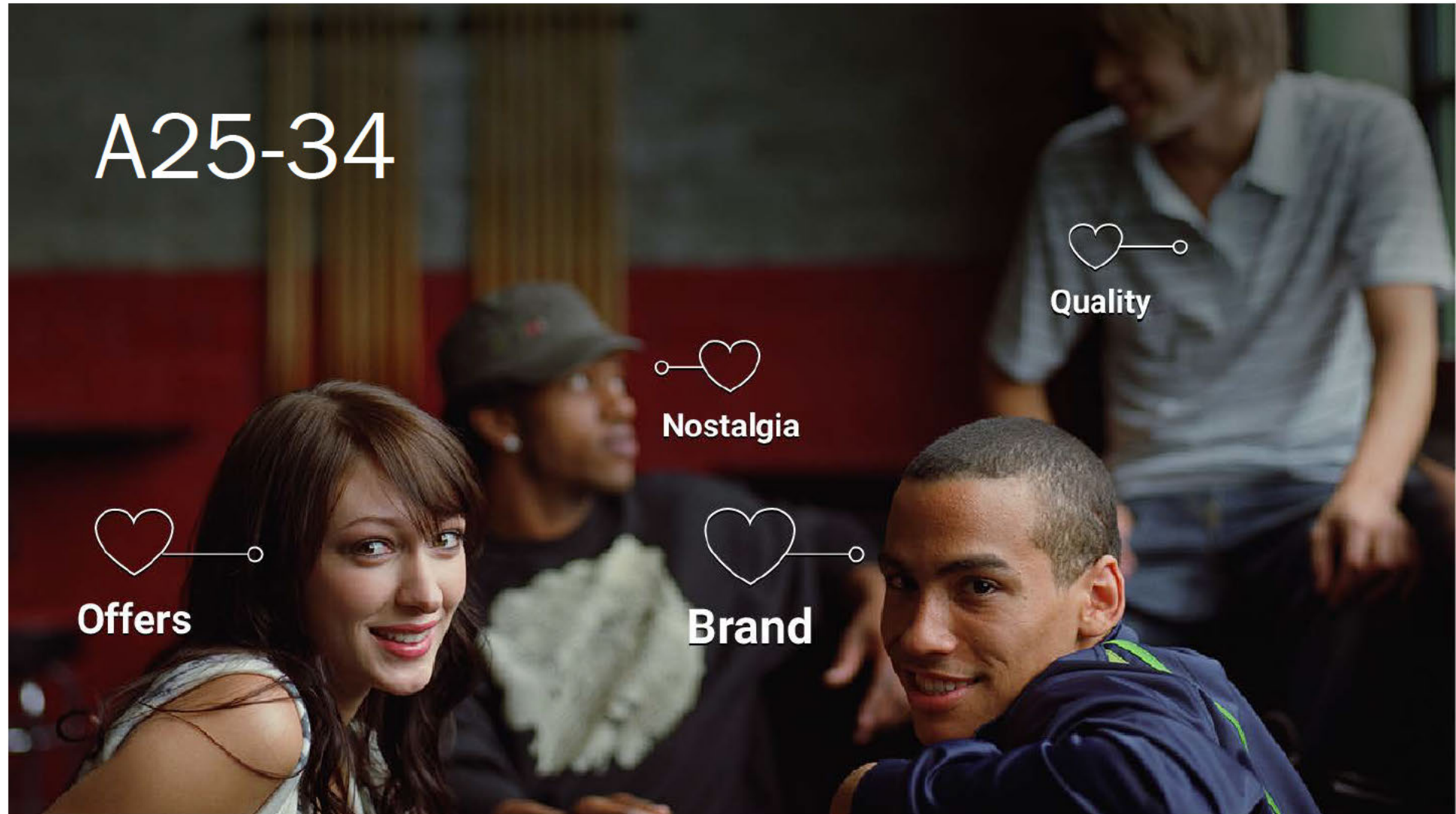
Media, media, media!



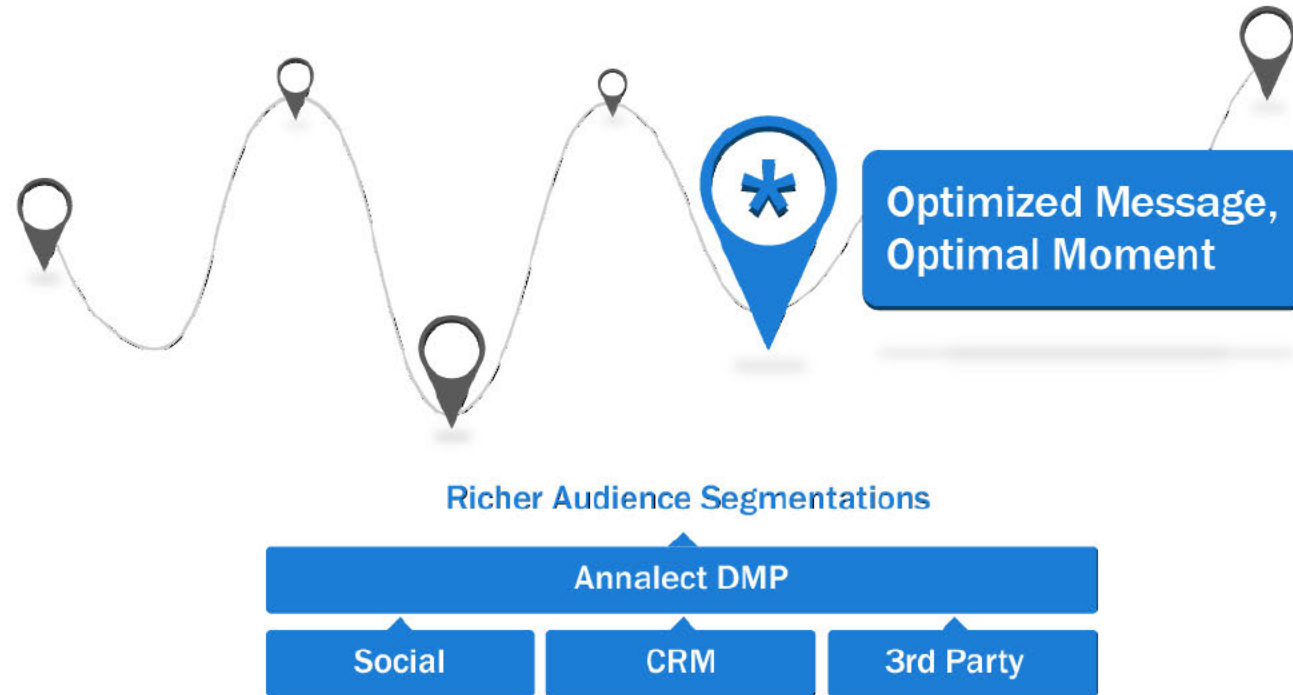
Science > Art?



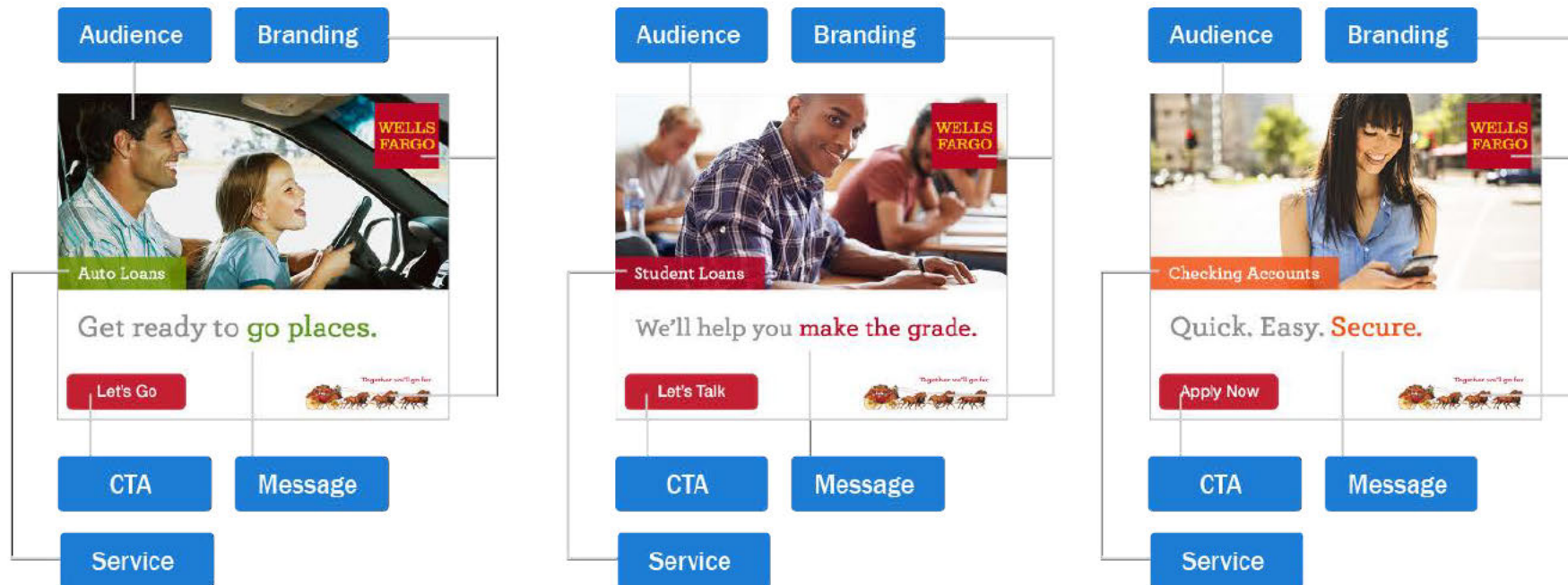
“Optimized messages, optimal moments”






Richer insights = smarter reach



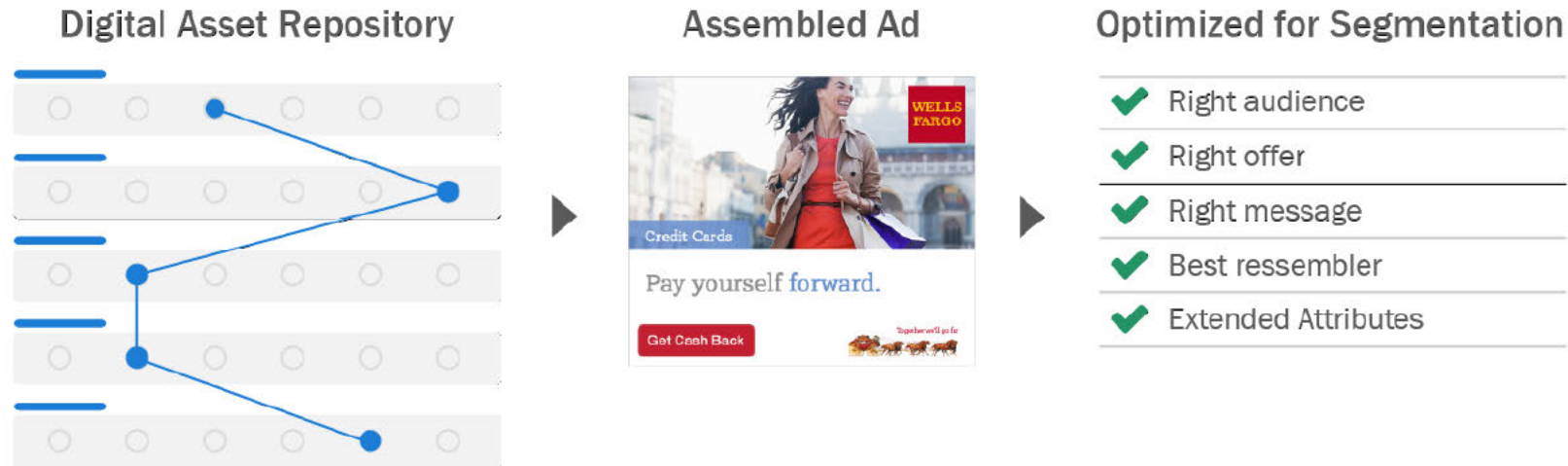
Deconstructing – and reconstituting - creative



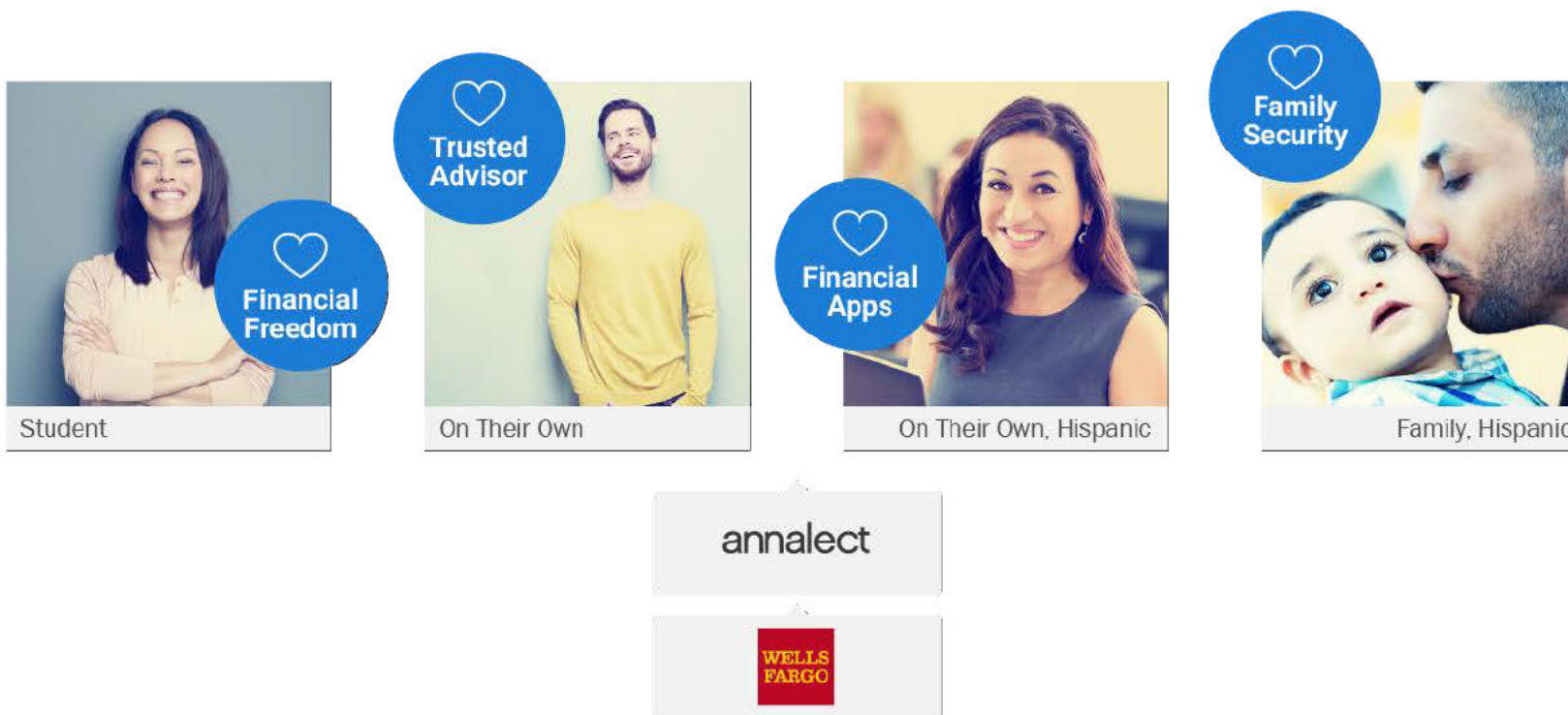
From “finished ads” to nuanced elements

Branding	Service	Audience	Message	CTA
			Get ready to go places.	
			We'll help you make the grade.	
			Quick. Easy. Secure.	

Assembling targeted ads dynamically



Delivering on the original promise of 1:1



Realizing the dream – FTW

ADWEEK

Wells Fargo Readies Shift of Media, Digital

Business OMD, Organic expected to gain

share By Noreen O'Leary

AdAge.

**Wells Fargo Consolidating Media
Account With Omnicom's OMD**

Company Spent \$170 Million on U.S. Measured Media in 2013

We win when we collaborate

We win when we combine art & science



annalect

BBDO **oM D**


ORGANIC

annalect

Right person, Right message, Right way, Right time

Thanks for your continued collaboration!



...speaking of collaboration

Did someone say SQL?



I CAN CHANGE THE WORLD

***NOW THAT I HAVE
ENOUGH HISTORICAL DATA
TO TRAIN MY MODELS.**

EMERGE - A - THON 2015

Google™ & annalect

annalect

Ready, set, hack!

BBDO annalect

phd

CRITICAL MASS

resolution

ORGANIC

OMD

**PORTER
NOVELLI** 

accuen

Interbrand

RAPP


FLEISHMANHILLARD

annalect



Google
Chelsea Market

Don't just sit there – help a Hacker!

Swing by 75 9th Avenue,
Chelsea Market, and help
out a Hacker team!

Offer tips, guidance,
insights, or dig into the data
yourselves.



Hackers present their ideas tomorrow



Fueled by:

- 1 Data
- 2 Technology
- 3 Collaboration



GOOD LUCK!

EMERGE-A-THON Intro

Erin Matts
CMO, Annalect

Tech Partner Workshop

Jacqueline Indelicato
VP, Development
DAS Group of Companies

Workshop Challenge

1:40PM – 2:40PM
(60 min)

TECH PARTNER WORKSHOP: IDEATION
Ideation in Teams

2:40PM – 3:40PM
(60 min)

TECH PARTNER WORKSHOP: PRACTICE
Teams Develop Presentations
Each team to choose 2 presenters
(1 agency, 1 tech partner)

3:40PM – 4:20PM
(40 min)

TECH PARTNER WORKSHOP: PRESENT TO JUDGES
Judges Select Top 6 Teams
(1 from each Tech Partner)

4:20PM – 5:15PM
(55min)

TECH PARTNER WORKSHOP CHALLENGE:
WINNERS SELECTED + ANNOUNCED
Top 6 Teams Present Their Winning Ideas

NOTE: To protect the privacy of our partner relationships, partners will only be present for their presentation. ALL others will be directed to the **GREEN ROOM.**

Quick Fire Case Studies

Tech Partner & Agency



Amy Cowan

Director, Global Head of Agency Business Development
Google

John Fundingsland

Agency Business Development
Google



Behind the Scenes

Lessons in Brand Content Creation

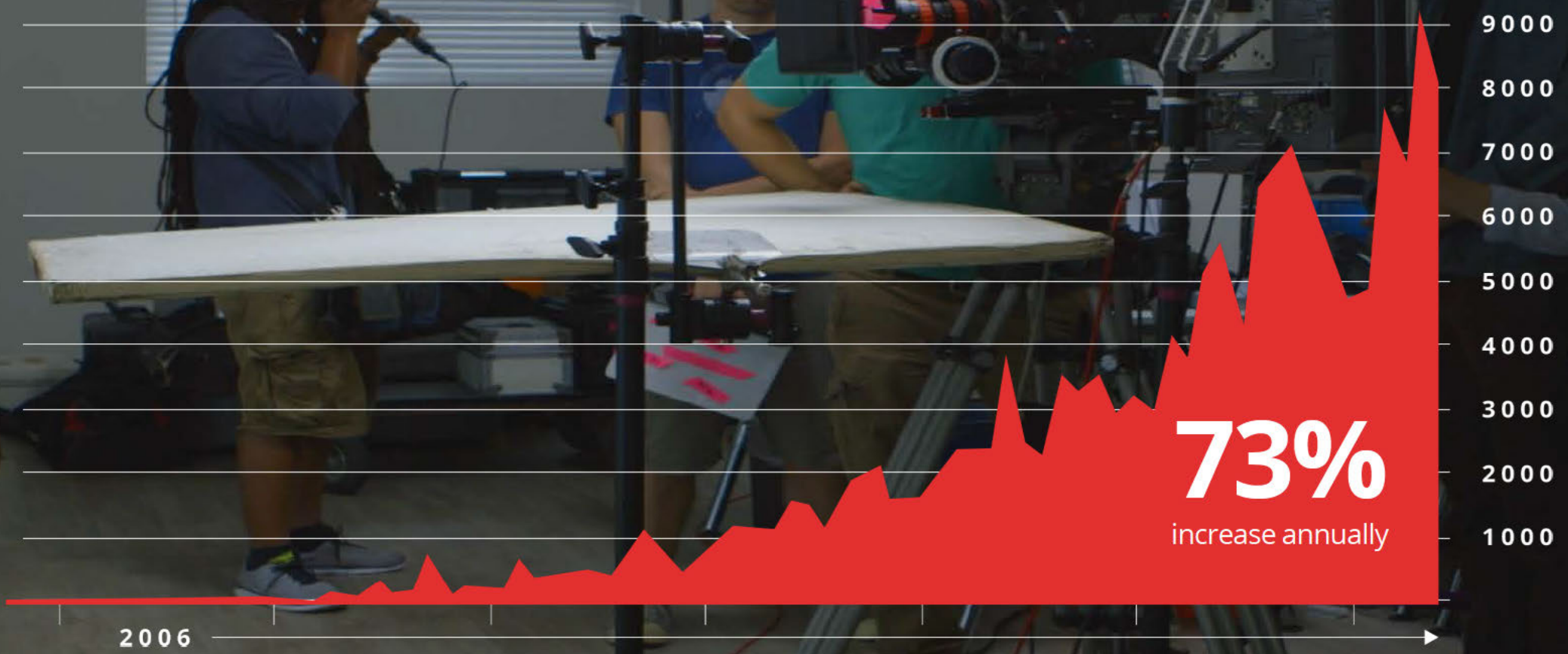
Presented by:
Amy Cowan, Global Director, Head of Agency Business Development, Omnicom
John Fundingsland, Creative Agency Business Development



Creative Media

Should I invest in digital ?

Monthly videos posted on YouTube by Top 100 global brands



73%
increase annually

2006

Source: Pixability

Google

How should I invest in digital?

Americans 18–64

doubled

their digital video viewing.



Source: Nielsen

Google

In 2014, **4 of the top 10 videos** on YouTube were created by brands.

The 10 most-viewed ads on YouTube in 2014 earned nearly **1 billion minutes** of watch time.

How are brands driving tune-in?



① Create

② Partner

③ Play



BEHIND THE SCENES

Johnson & Johnson
Family of Consumer Companies

Why it worked?

② Partner



7 YouTube Stars Help Tease Nissan's Return to the Super Bowl

Dads have more fun in these clips

By Andrew McMains

January 22, 2015, 11:50 AM EST

Advertising & Branding



YouTube personality Roman Atwood is known for his pranks. Now he's helping Nissan show how dads help their families have fun.

Advertisement

[Playlists](#)

[Channels](#)

[Discussion](#)

[About](#)

[AdBlitz 2015](#)



VOTED FAVORITE SUPER BOWL AD

**NISSAN -
"WITH DAD"**

Why it worked?

3 Play





IT ALL STARTS WITH A KICK

Why it worked?

from
storytelling
to
story-building



Thank You

Quick Fire Case Studies

Tech Partner & Agency



Denzil Samuels
SVP, Global Business Development
& Partner Investment
Salesforce



salesforce

THE CUSTOMER SUCCESS PLATFORM

Salesforce

Omnicom EMERGE

April 22, 2015

Denzil Samuels
Senior Vice President Global Business Development
dsamuels@salesforce.com

Live Nation Case Study



THE CUSTOMER SUCCESS PLATFORM

The Customer Data Revolution

90% of Data Created in the Last Two Years



10x

**Mobile data
by 2020**

19x

**Unstructured data
by 2020**

50x

**Product data
by 2020**

Every Company Becoming a Technology Company

Customer Success Platform to Create Single View of the Customer

How you engage with **customers**
How your **employees** work



Honeywell – Lyric – Case Study



Salesforce: The Customer Success Platform

salesforce force.com

salesforce heroku

Build employee

Develop customer



Service

Connected Customer Experience

Sales

Product



Community

Marketing

Personalized Engaging Responsive

Analytics



Growth Driven by Customer Success

Fastest growing top 10 software company

32%

+ Customers
+ Developers



What's Next – How Do We WIN Together?

- We are building a TEAM dedicated to OMNICOM
- We will help you build Salesforce 'Centers of Excellence'
- We will share content, assets, training and enablement
- We will build solutions that 'change the game' for our customers!
- Mutual client mapping & opportunity identification & co-sell
- We will share rich client case studies and duplicate success
- Please join us for 'Connections' and 'Dreamforce'

The Salesforce logo, which consists of the word "salesforce" in a white, lowercase, sans-serif font, is centered within a light blue, cloud-like shape. The background of the entire slide is a dark blue gradient with a pattern of faint, light blue hexagons.

salesforce

Thank you

Quick Fire Case Studies Tech Partner & Agency



Sarah Personette
Head of Global Business Marketing
Facebook



EMERGE 04.22.15

Sarah

Head of Glo
Facebook &





The world is going

MOBILE



2.85hrs

spent on mobile
devices per
person every day

People are watching more video

>3B

videos views
per day

75%

video growth
year after year

Source: Facebook internal data on content creation from January 2013 – November 2014



Mobile is a media platform.
Increasingly, video is the medium on mobile.

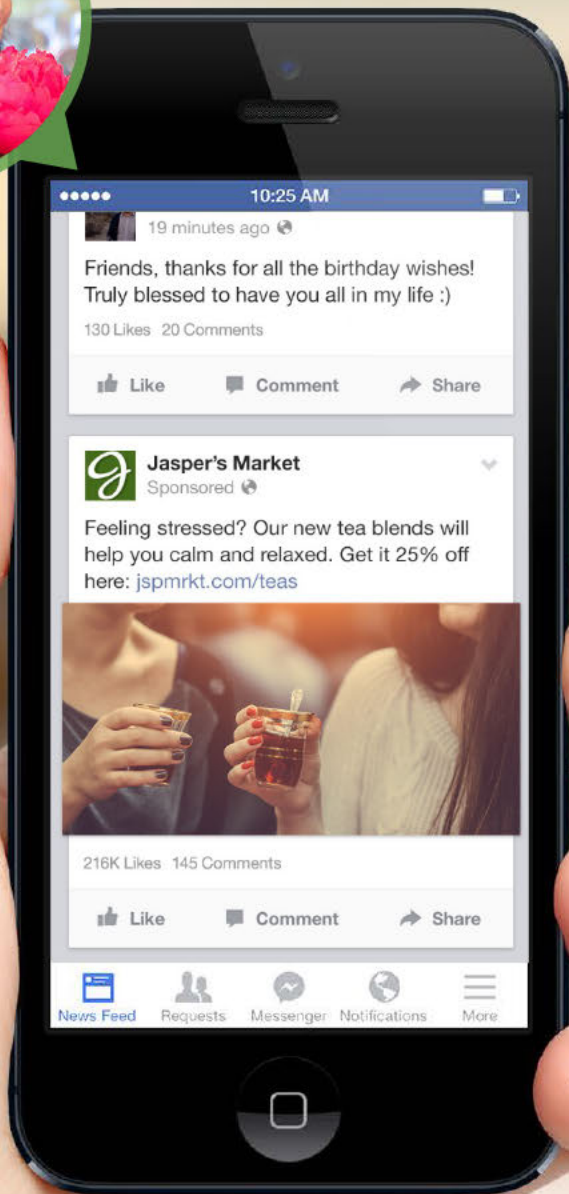


Consumers have more
CONTROL
than ever before

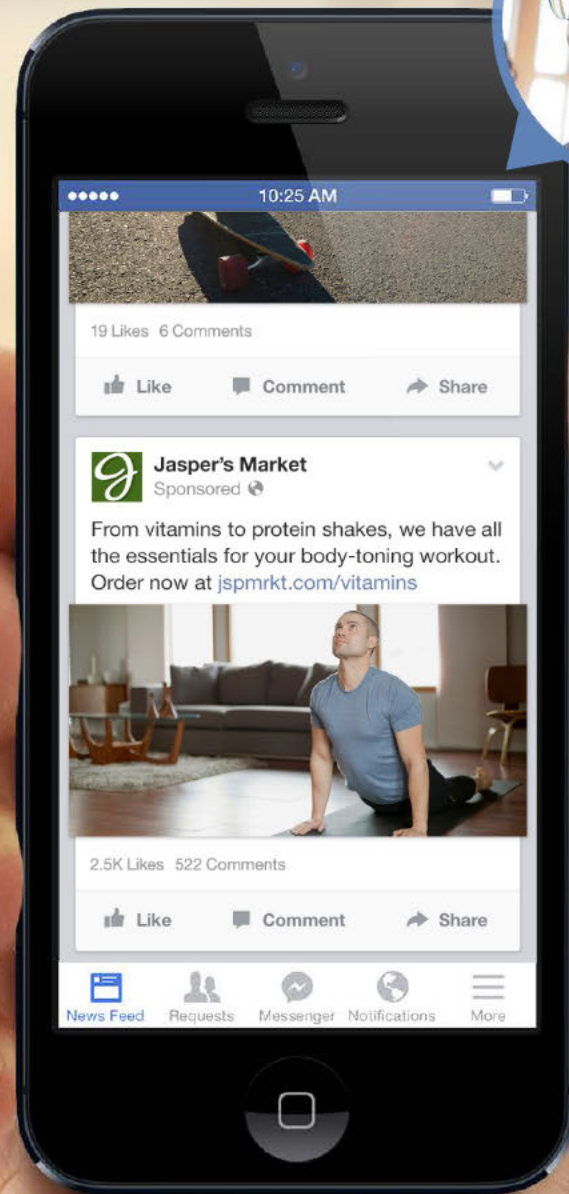




Lianne's News Feed

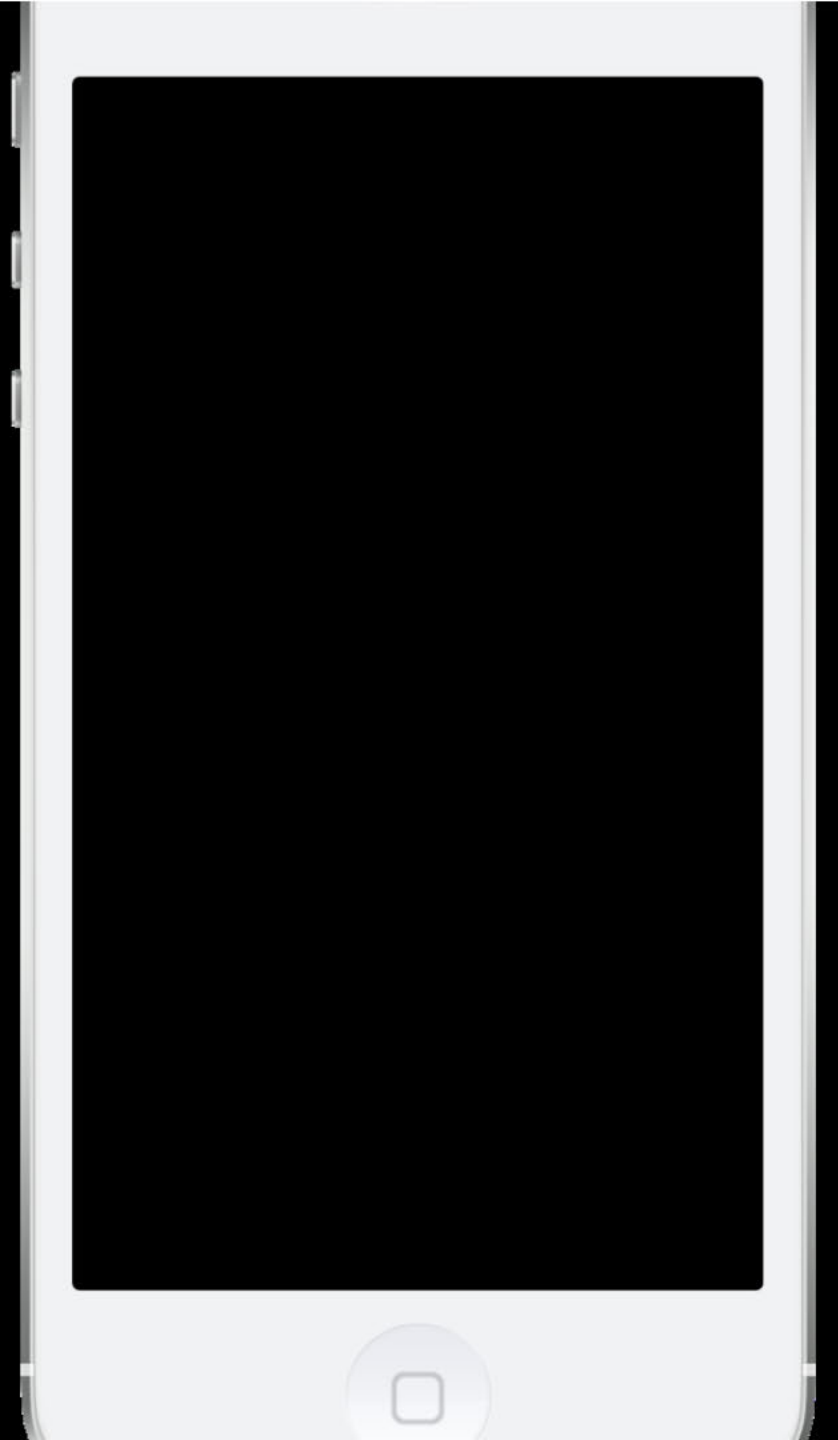


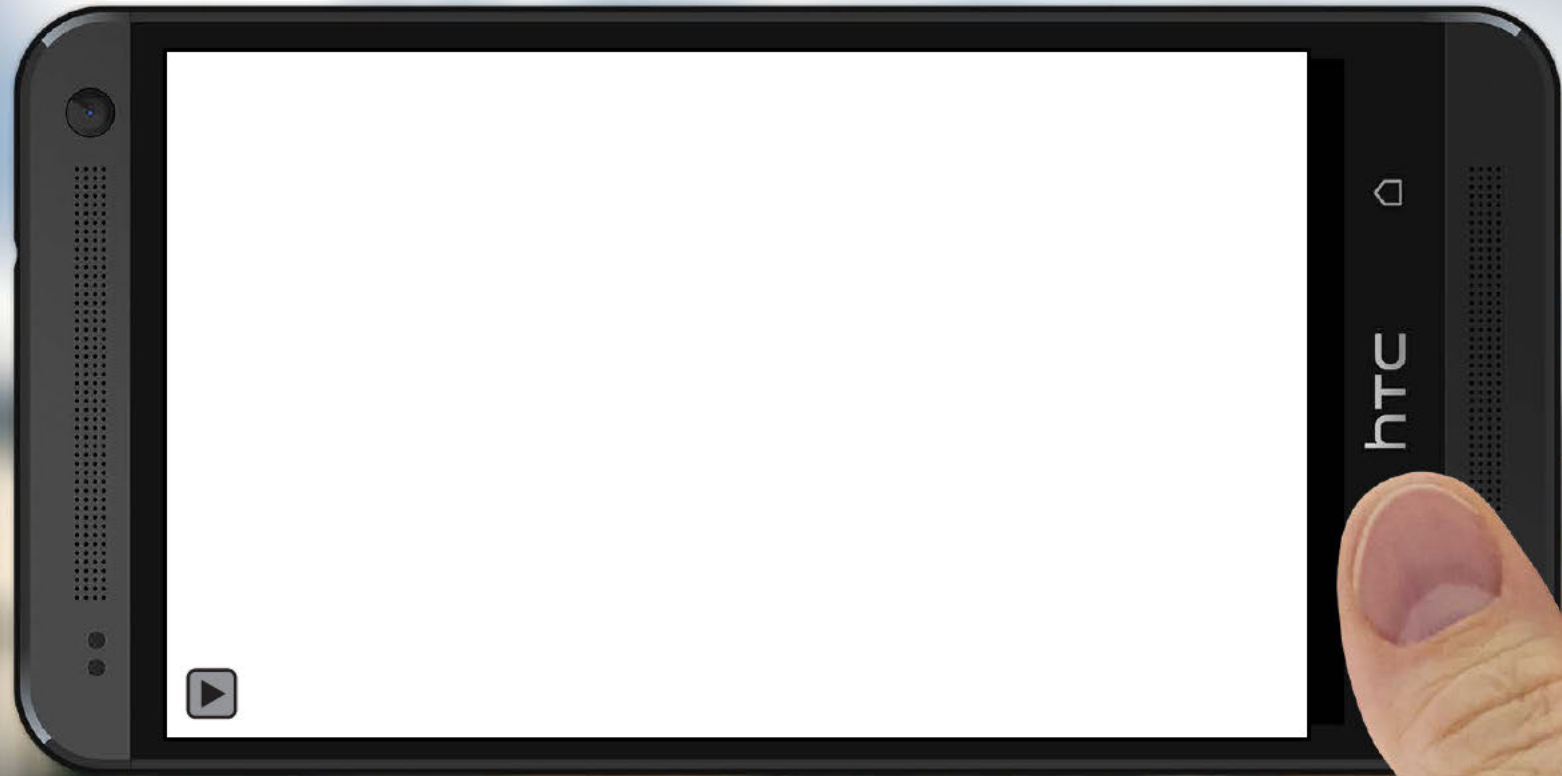
Lee's News Feed

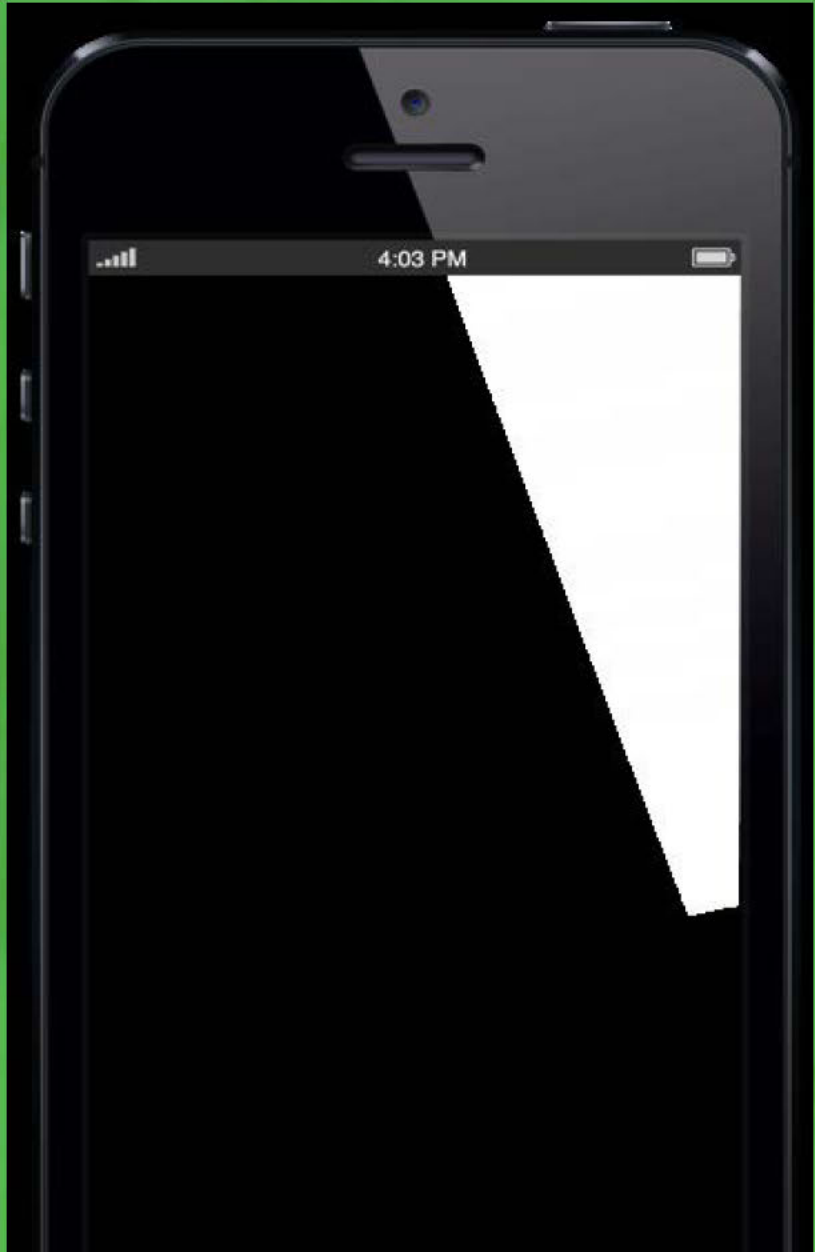
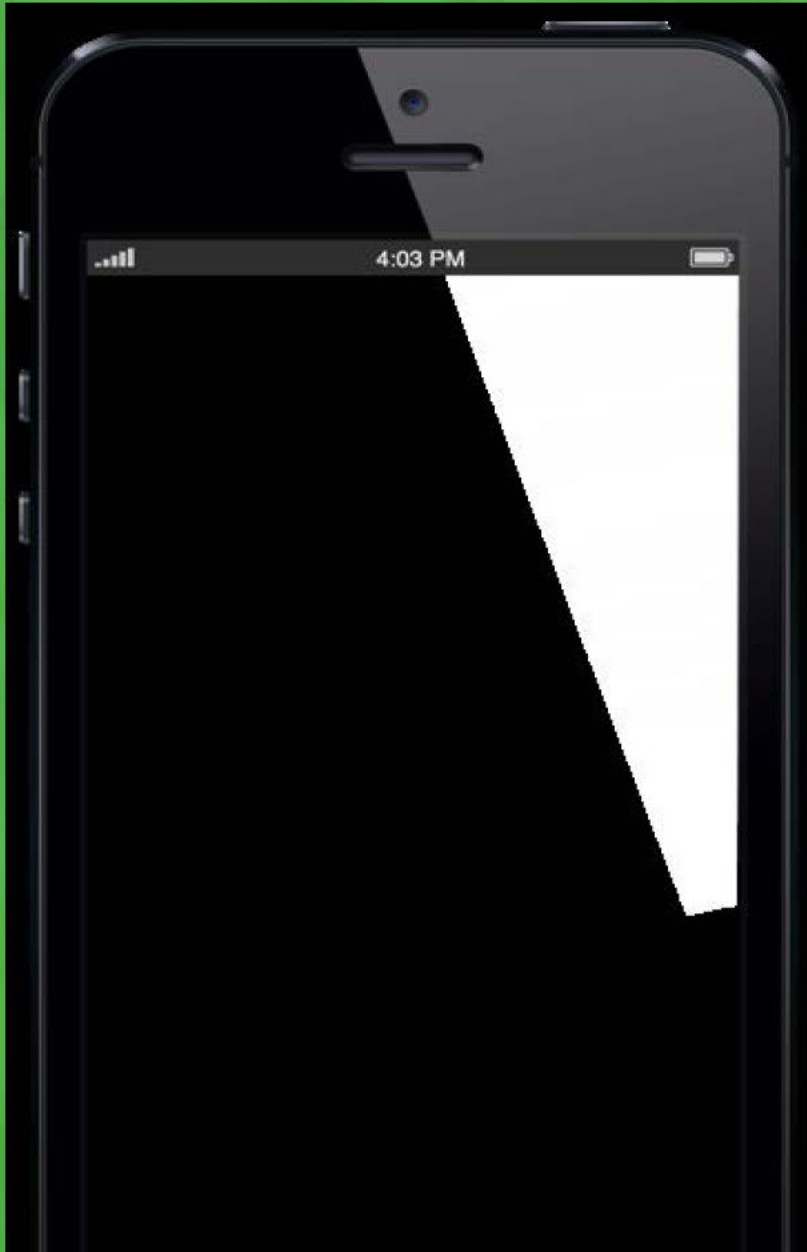
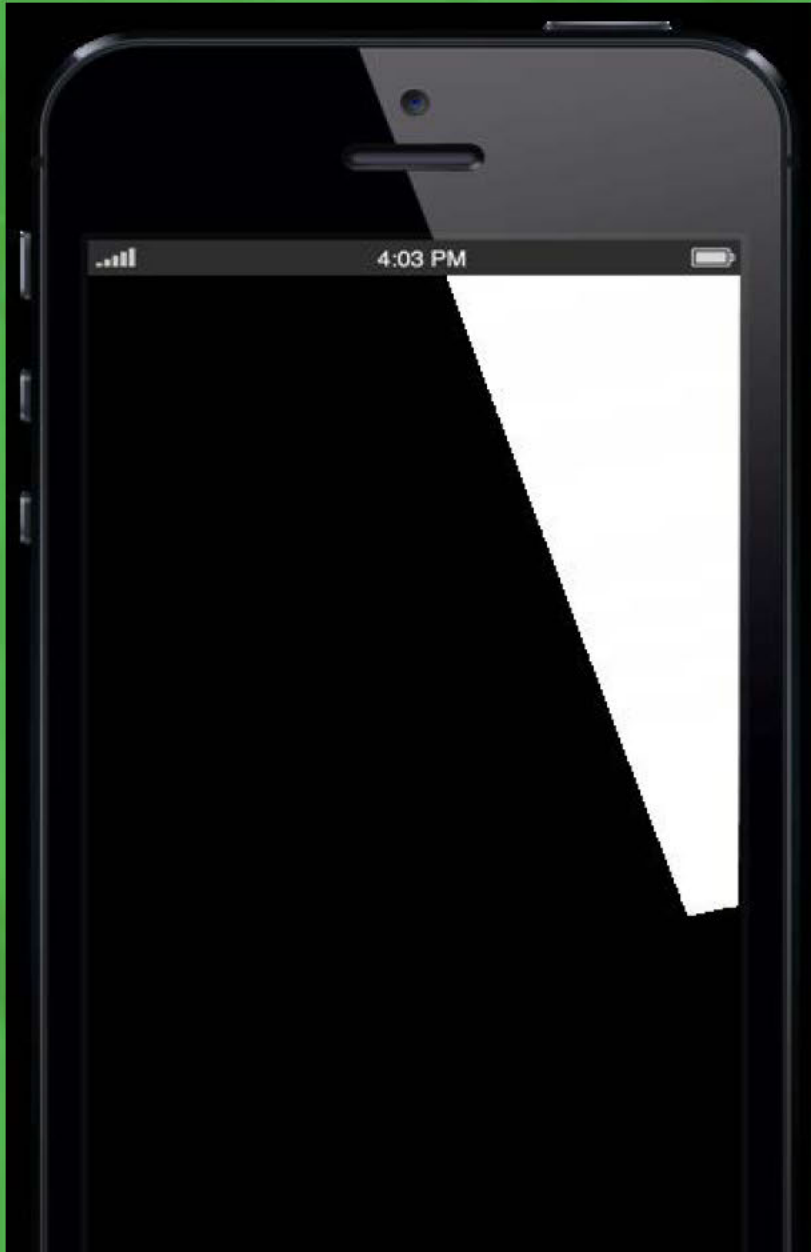


Personal

Relevance is key
for marketers







Thank You

Networking Break

The Shift to Smartphone Dominance

YAHOO!

David Iudica
Director, Strategic Insights and Research
Yahoo!



THE SHIFT TO

**SMARTPHONE
DOMINANCE**

YAHOO!

Background

To understand mobile migration patterns and which factors will accelerate the shift to a mobile-first world for consumers and advertisers

WHAT'S COVERED



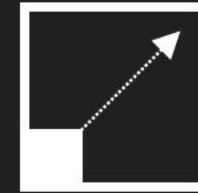
Rapid Adoption:

What are the drivers impacting the pace of smartphone ownership?



Thinking Beyond Ownership:

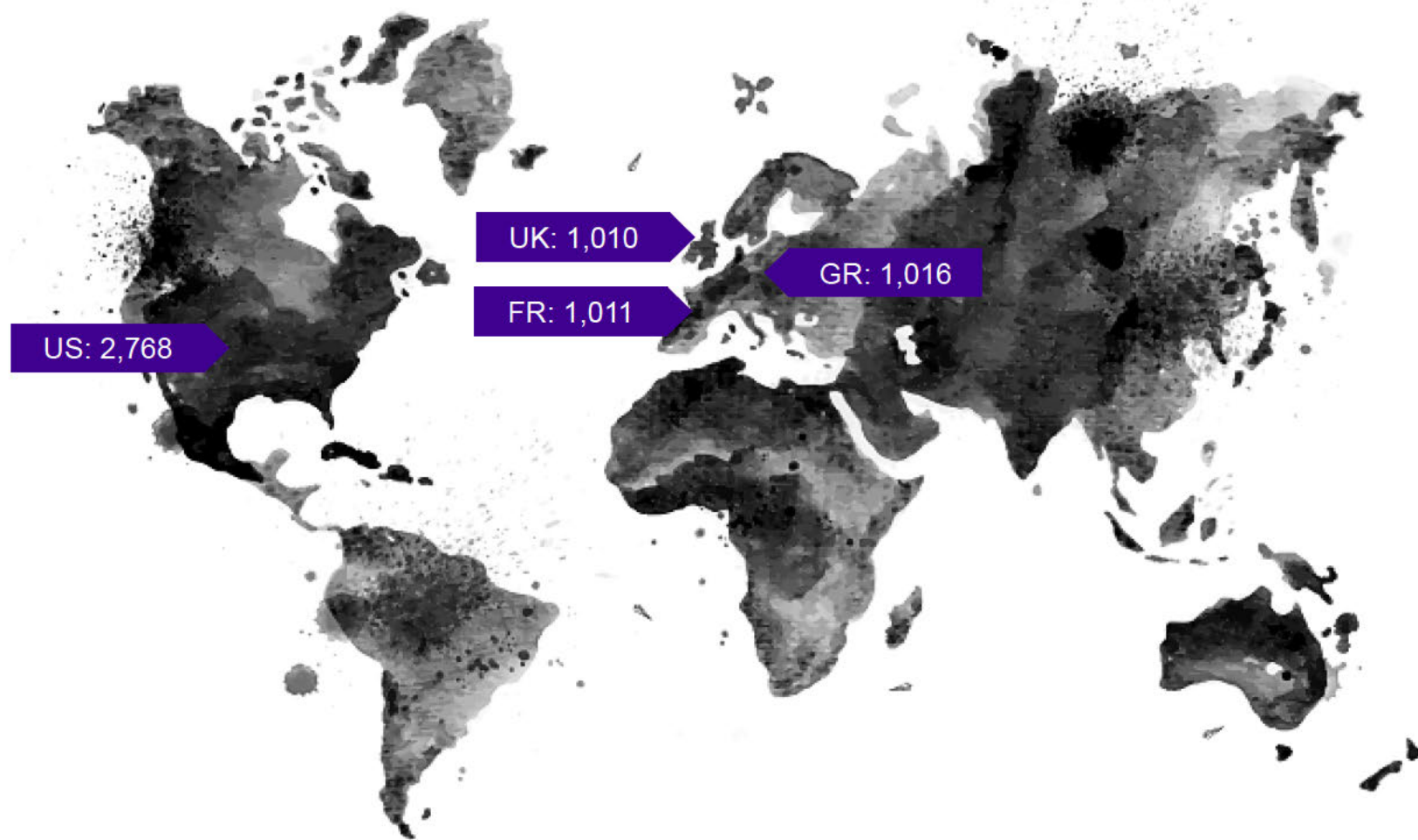
Now the majority of consumers own a smartphone, but so what?



Factors expediting the shift:

How should advertisers and publishers be building for a mobile majority first world?

Methodology: Quantitative + Analytics



WHO

- 5,805 18-64 year old smartphone owners
- Data population and ownership



Vital Findings

WHEN

January 2015

WHAT

30-minute online survey

FLURRY ANALYTICS

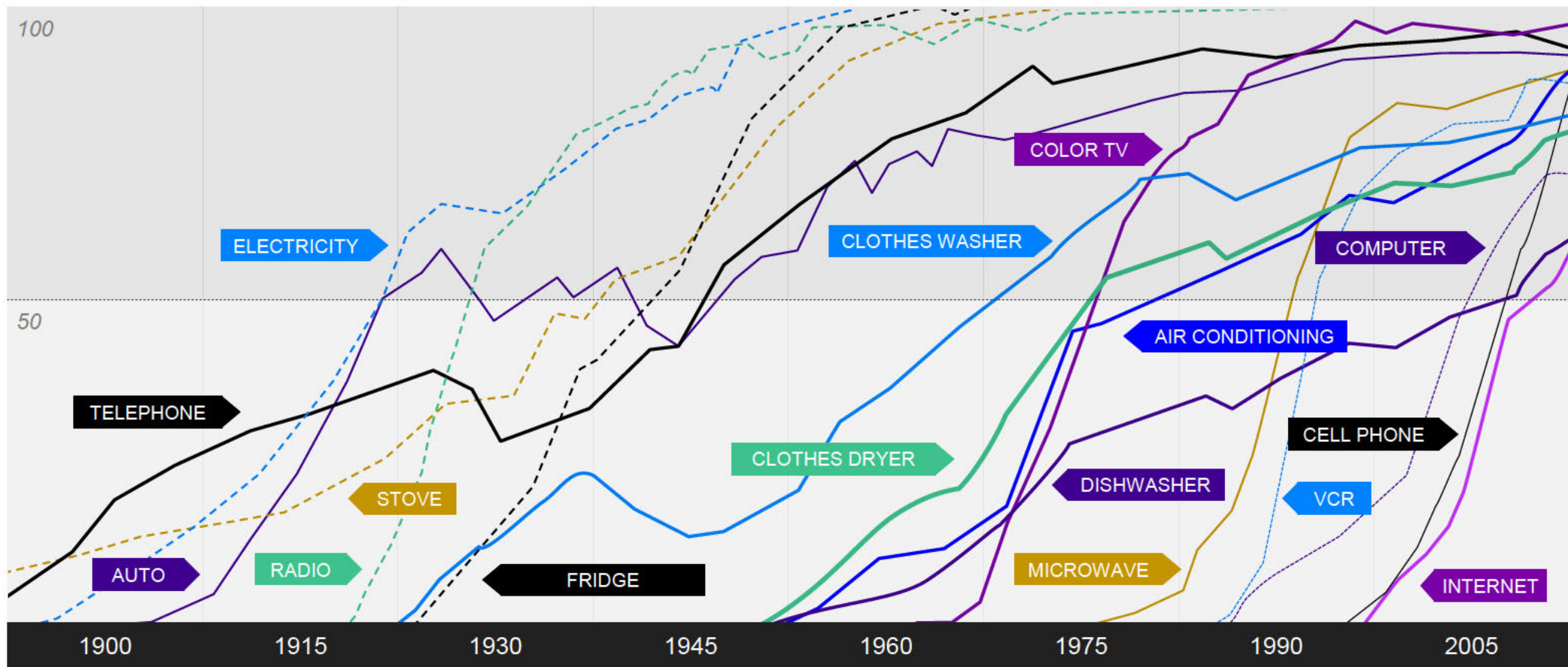
Aggregated All Global Data from January 2015

- 600K apps
- 250M phones
- 1/3 of all app opens

The adoption curve for modern conveniences has shortened considerably

Adoption curve since 1900

ADOPTION CURVE FOR MODERN CONVENIENCES



The speed of smartphone adoption can be attributed to the multiple products it has replaced

REPLACEMENT TIME

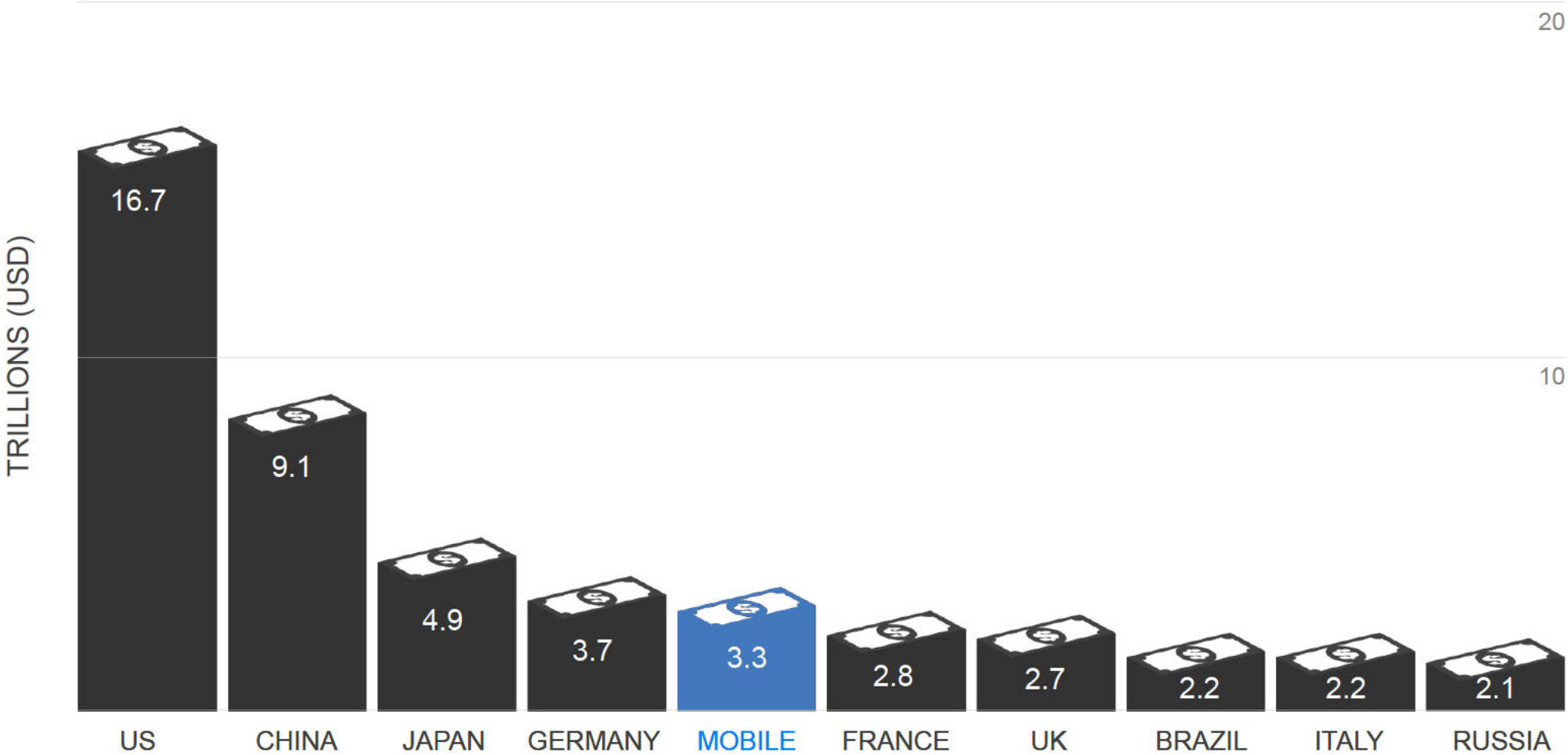
REPLACEMENT CYCLES FOR ELECTRONICS PRODUCTS

PRODUCT	AVG. LIFE (YEARS)
Cordless telephone	8
Color TV	8
CD Player	6
Telephone answering machine	6
VCR	5
Camcorder	5
Fax	4
PC	2
Mobile Phones	1



Mobile industry revenue rivals GDP of the world's largest countries

Country GDP in \$Trillions





What does a **Smartphone Dominant** consumer look like?

Users who spend most of their times on their
MOBILE FIRST.
smartphones, and are using them to replace their PC
67% state that their smartphone replaces their PC, & is
the main way they access the internet

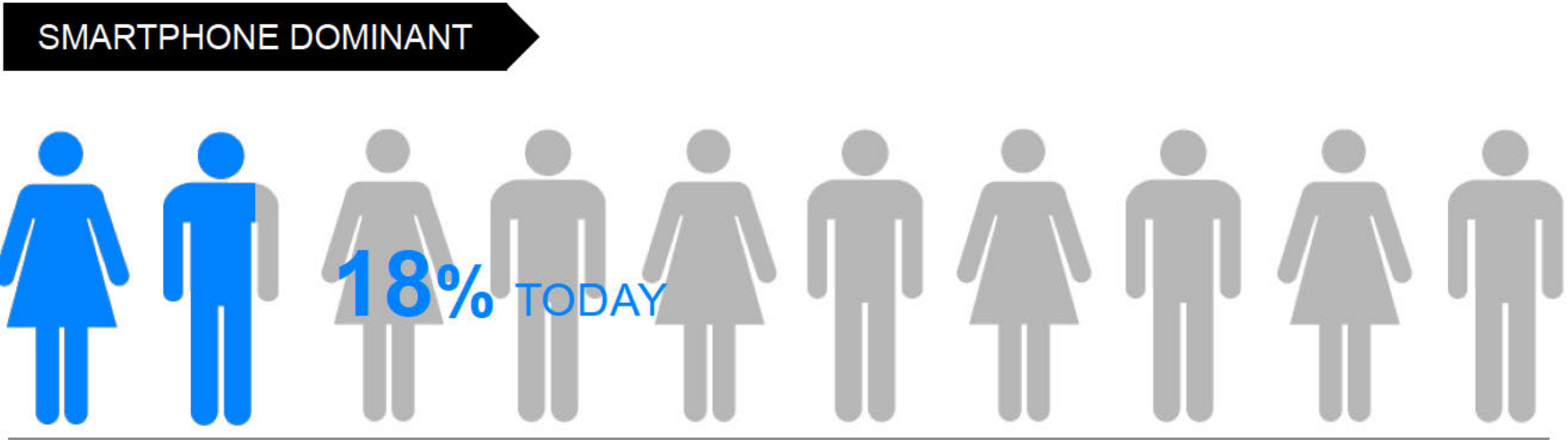
MOBILE LEAD.

75% of their digital time is a mobile device;
+50% vs. an average smartphone owner

MOBILE IMMERSED.

+50% more activities done on a mobile devices vs. an
average smartphone owner

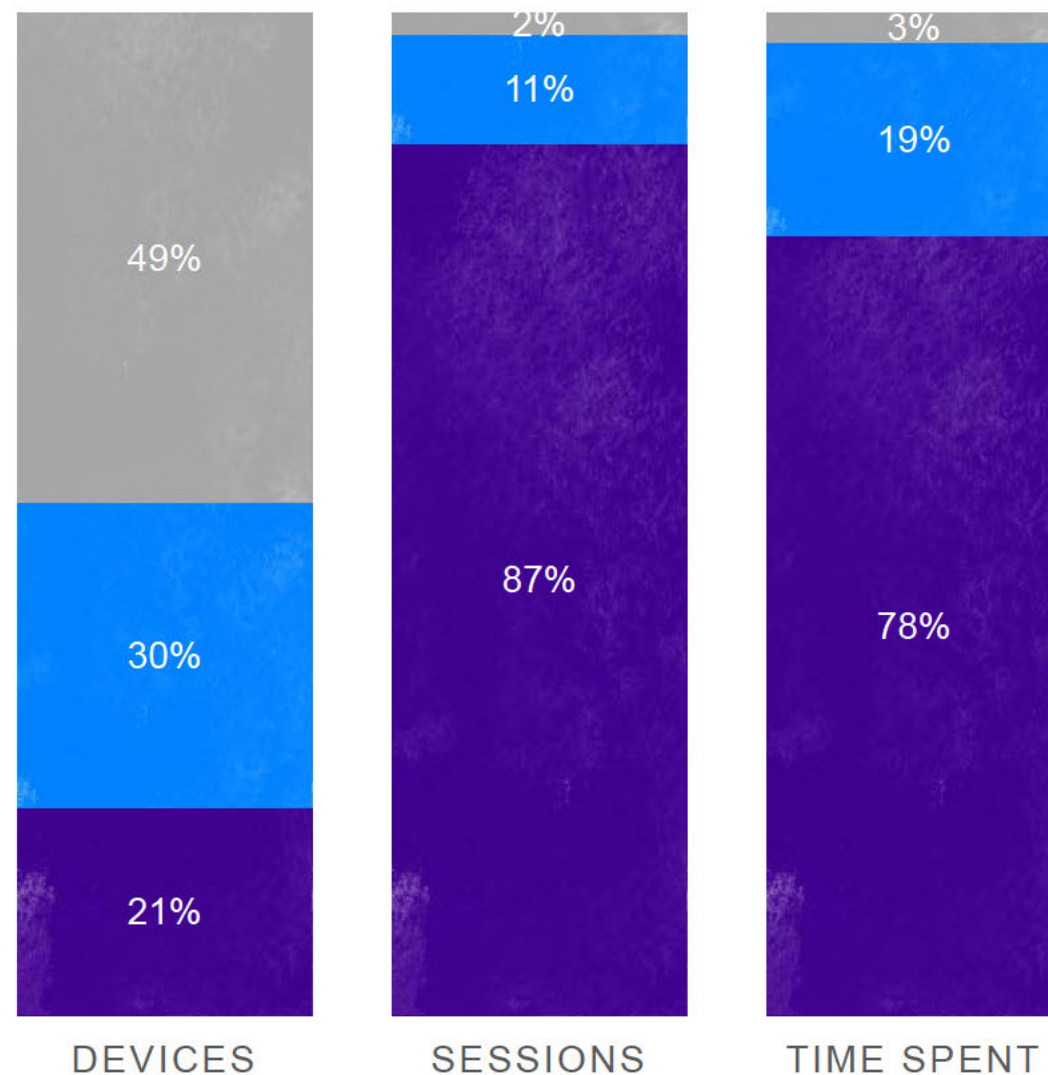
Currently, 1/5 of users are Smartphone Dominant



The heaviest 20% dominate sessions and time spent on mobile devices

DEVICE USAGE

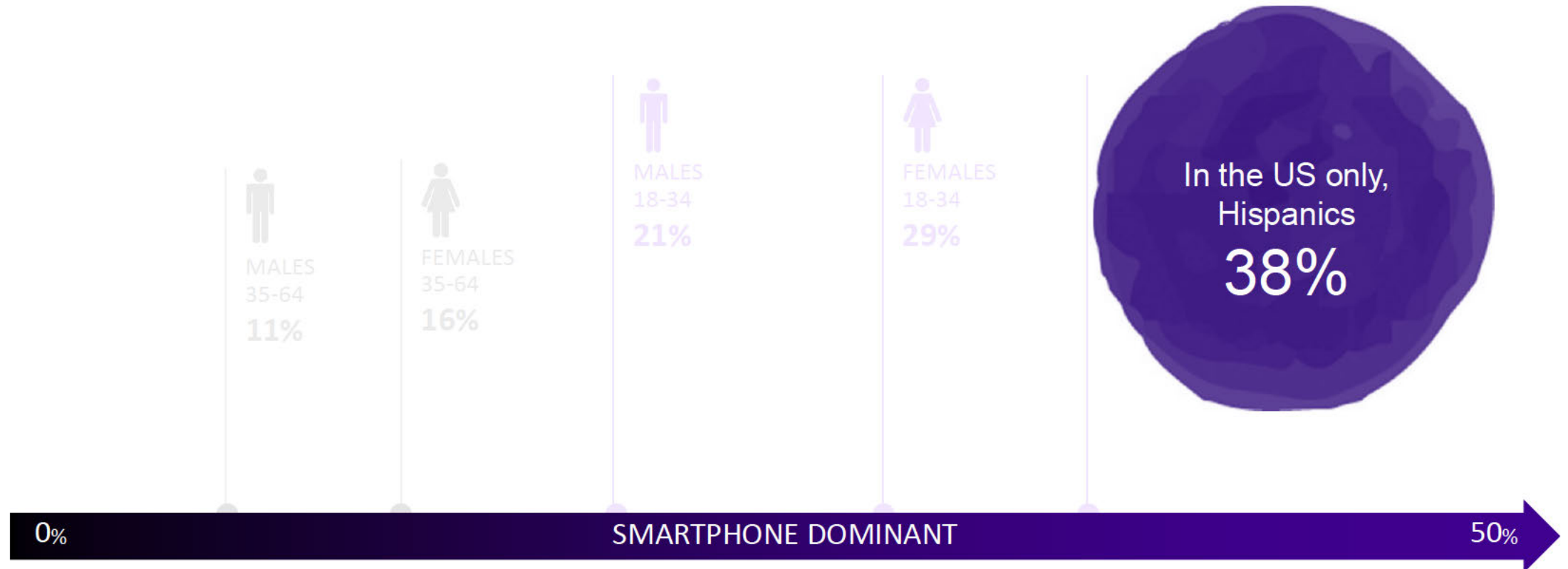
- Light
- Medium
- Heavy: Smart Phone Dominant



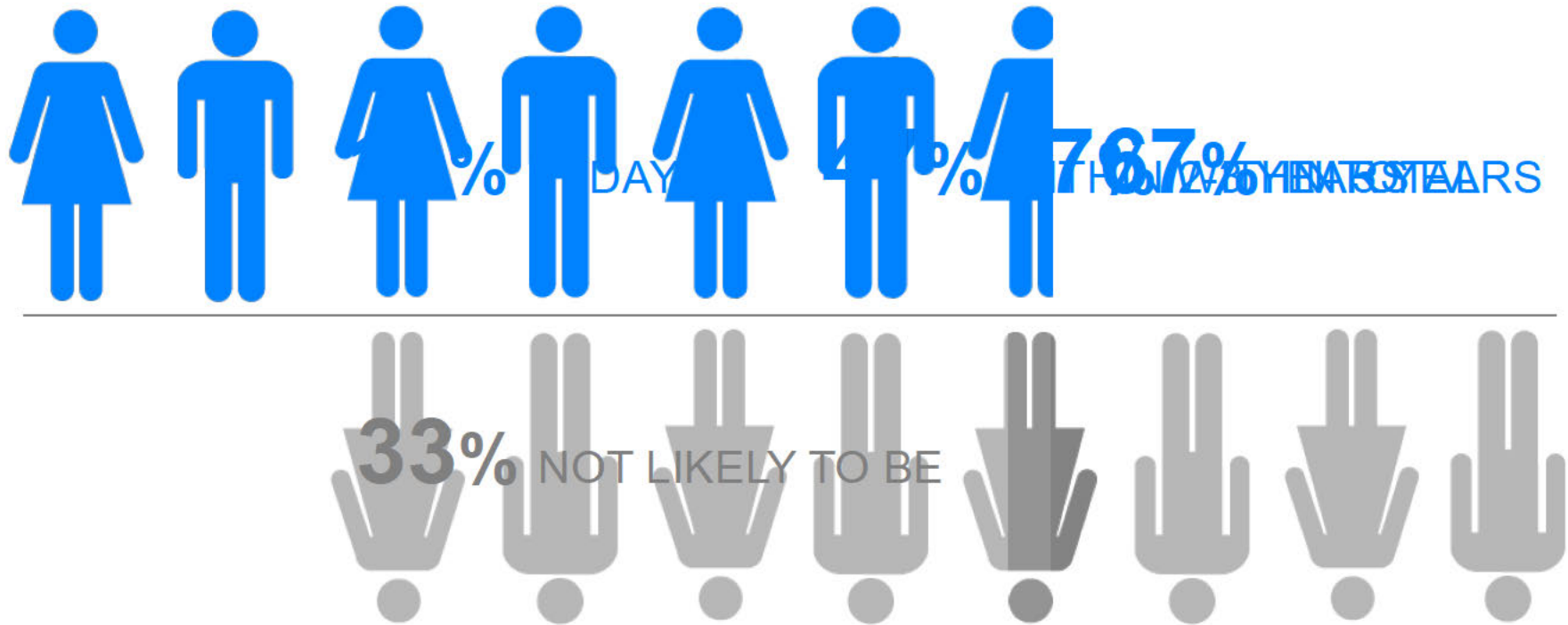
Early Smartphone Dominants tend to be female Millennials and parents...

Proportion of subgroups that are Smartphone Dominant

Age Groups | ■ 35-64 ■ 18-34



SMARTPHONE DOMINANT



Factors that will expedite the shift to a Smartphone Dominant world



Developing for larger screens

Creating experience for cross-screen, not mobile only

Adapting to trends in the app revolution

Factors that will expedite the shift to a mobile lead world

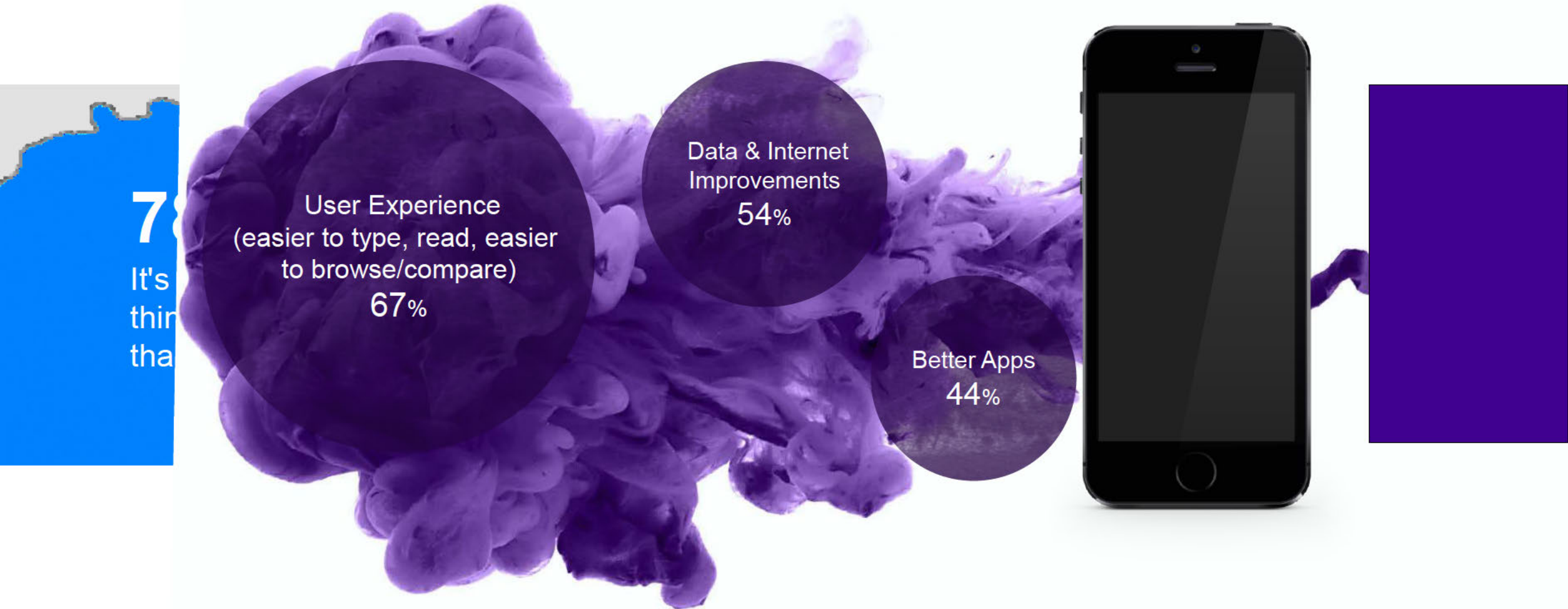
Developing for larger screens

Creating experience for cross-screen, not mobile only

Adapting to trends in the app revolution

More efficient, better user experiences will accelerate the shift to Smartphone Dominance

Factors that are holding back consumers from being Smartphone Dominant
Among Future Smartphone Dominant Users



7
It's thin tha

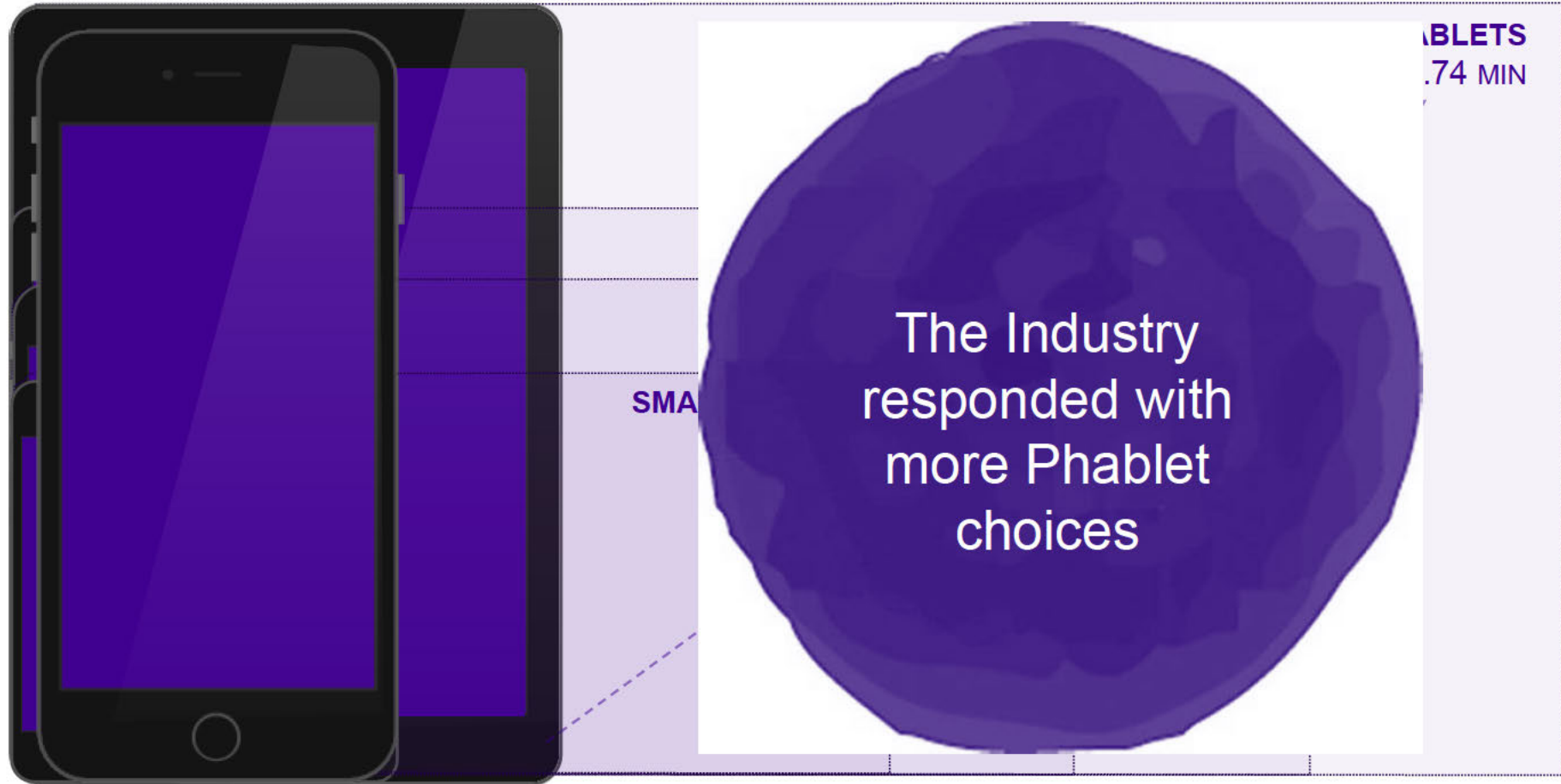
User Experience
(easier to type, read, easier to browse/compare)
67%

Data & Internet Improvements
54%

Better Apps
44%

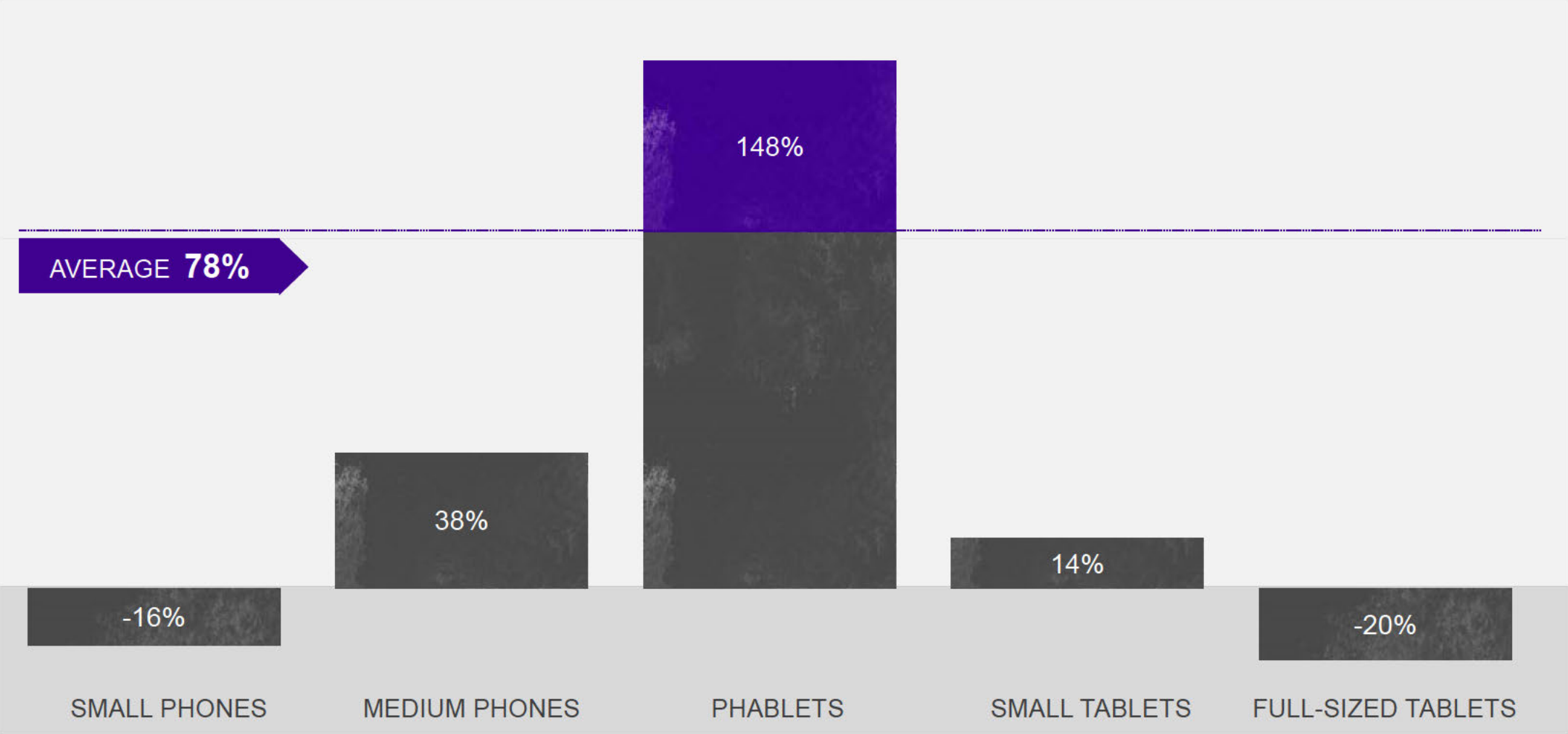
As screen sizes grow, engagement will increase

Average time spent per session | Minutes



Phablets are the fastest growing device

% Growth in usage (Jan 2014-2015)



Source: Flurry by Yahoo Analytics, mapped devices only, Jan 2014-2015

Factors that will expedite the shift to a mobile lead world

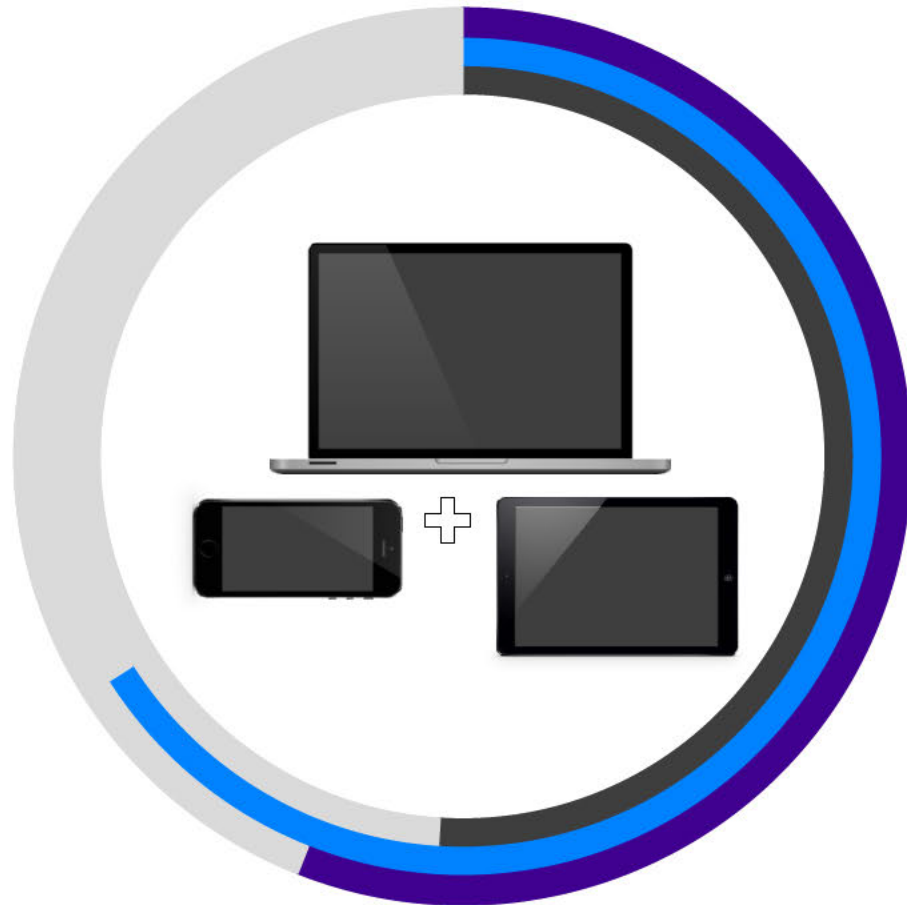
Developing for larger screens

Creating experiences for cross-screen, not mobile only

Adapting to trends in the app revolution

Smartphone Dominant users want digital experiences to go across devices

% Smartphone users agree



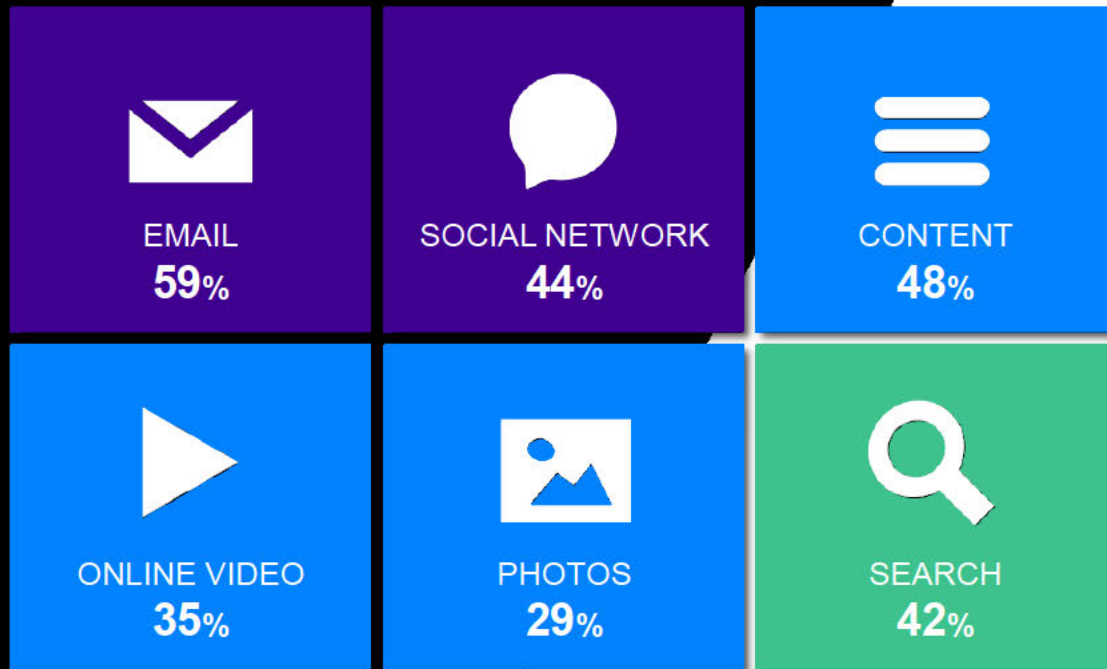
"I'm using multiple devices at the same time more often than I did in the past"
51% TOTAL

66% CURRENT SD

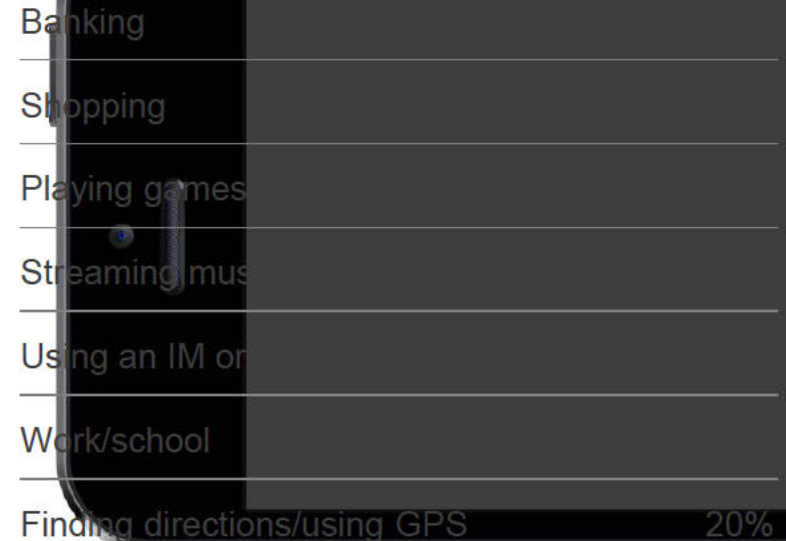
56% FUTURE SD

Communication, content & search related activities currently span across devices most

Sequential Experience Activities For Any Device – Mobile, Tablet & PC
Among those who had a sequential activity



OTHER MENTIONS



Factors that will expedite the shift to a mobile lead world

Developing for larger screens

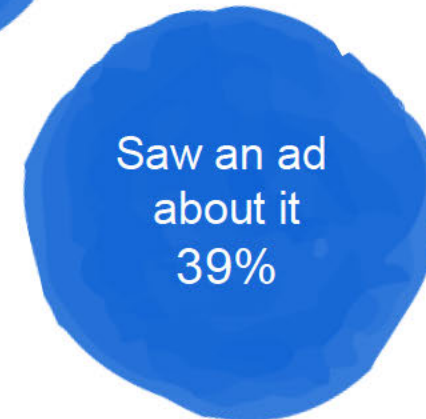
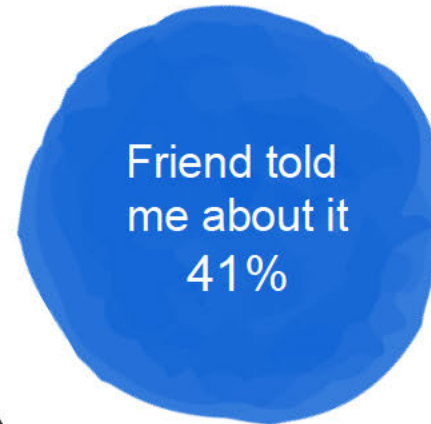
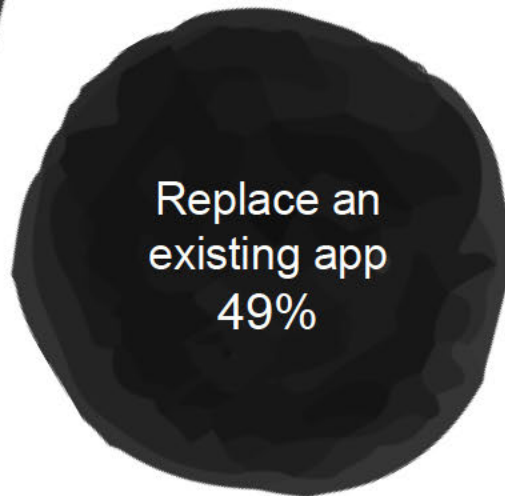
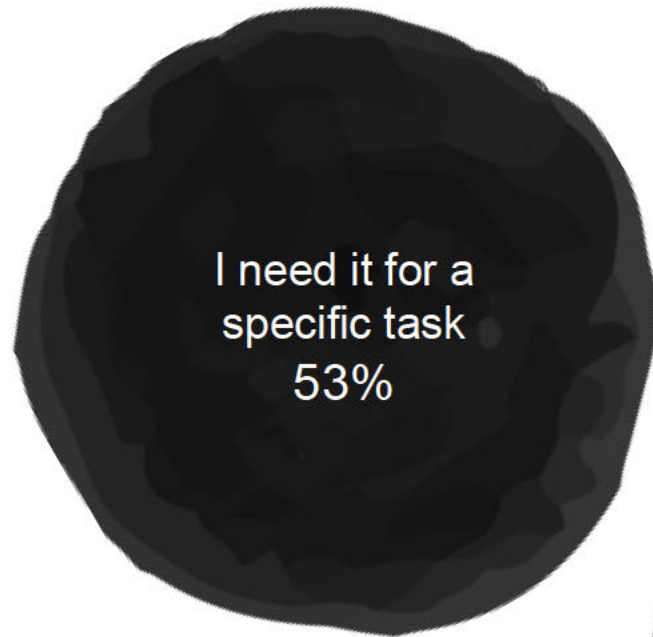
Recognizing that it's cross screen, not mobile only

Adapting to trends in the app revolution

Task-based apps and replacing an existing app are top reasons users download new apps

■ Motivations to download apps
| Among Total

■ How did you hear about these apps
| Among Actively Downloading



App replacement is done by ~1/2 of Smartphone Dominant users each week

I'm replacing apps currently on my device

Notable Quotable

"I am searching for apps that might replace some of the apps I currently have on my phone..."



A FEW TIMES A WEEK OR MORE

TOTAL	34%
-------	-----

CURRENT SD	44%
------------	-----

FUTURE SD	43%
-----------	-----

AT LEAST ONCE A MONTH

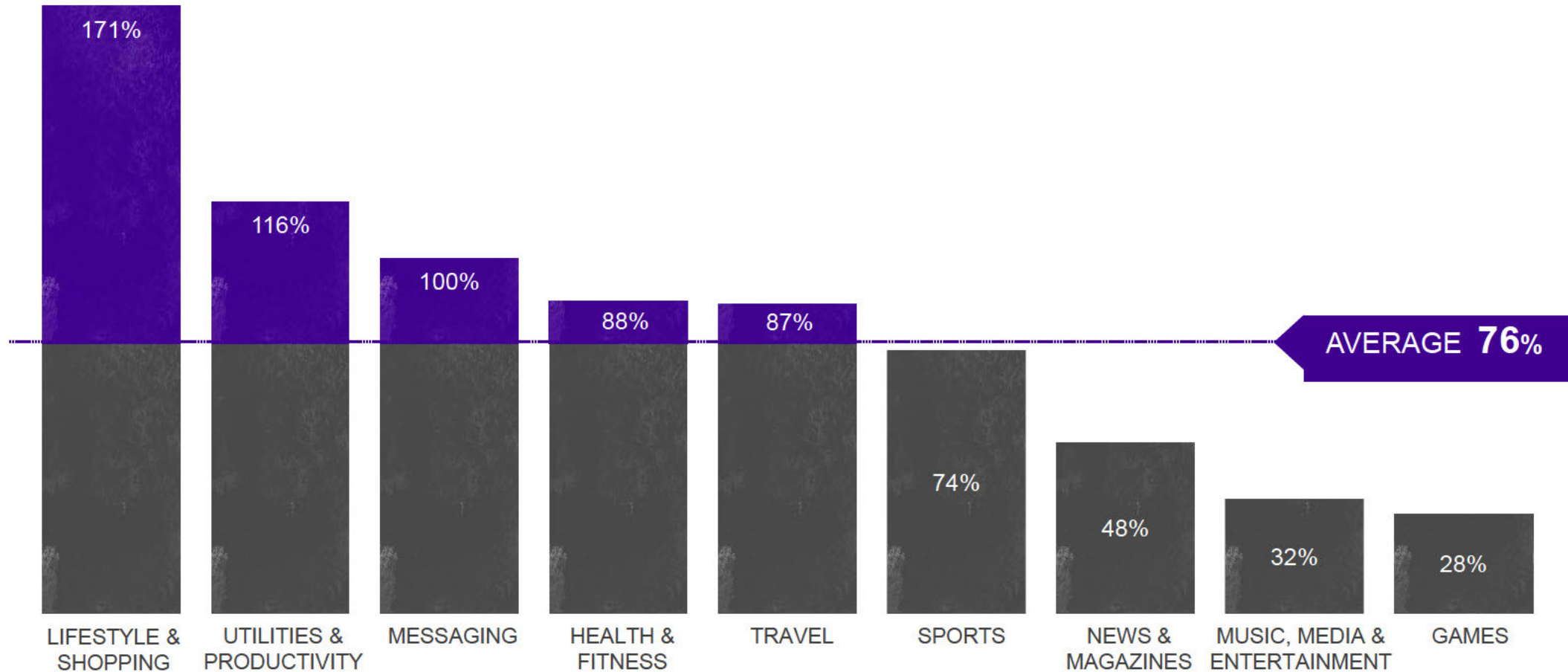
TOTAL	52%
-------	-----

CURRENT SD	64%
------------	-----

FUTURE SD	62%
-----------	-----

Growth in sessions is driven by lifestyle, productivity and messaging apps

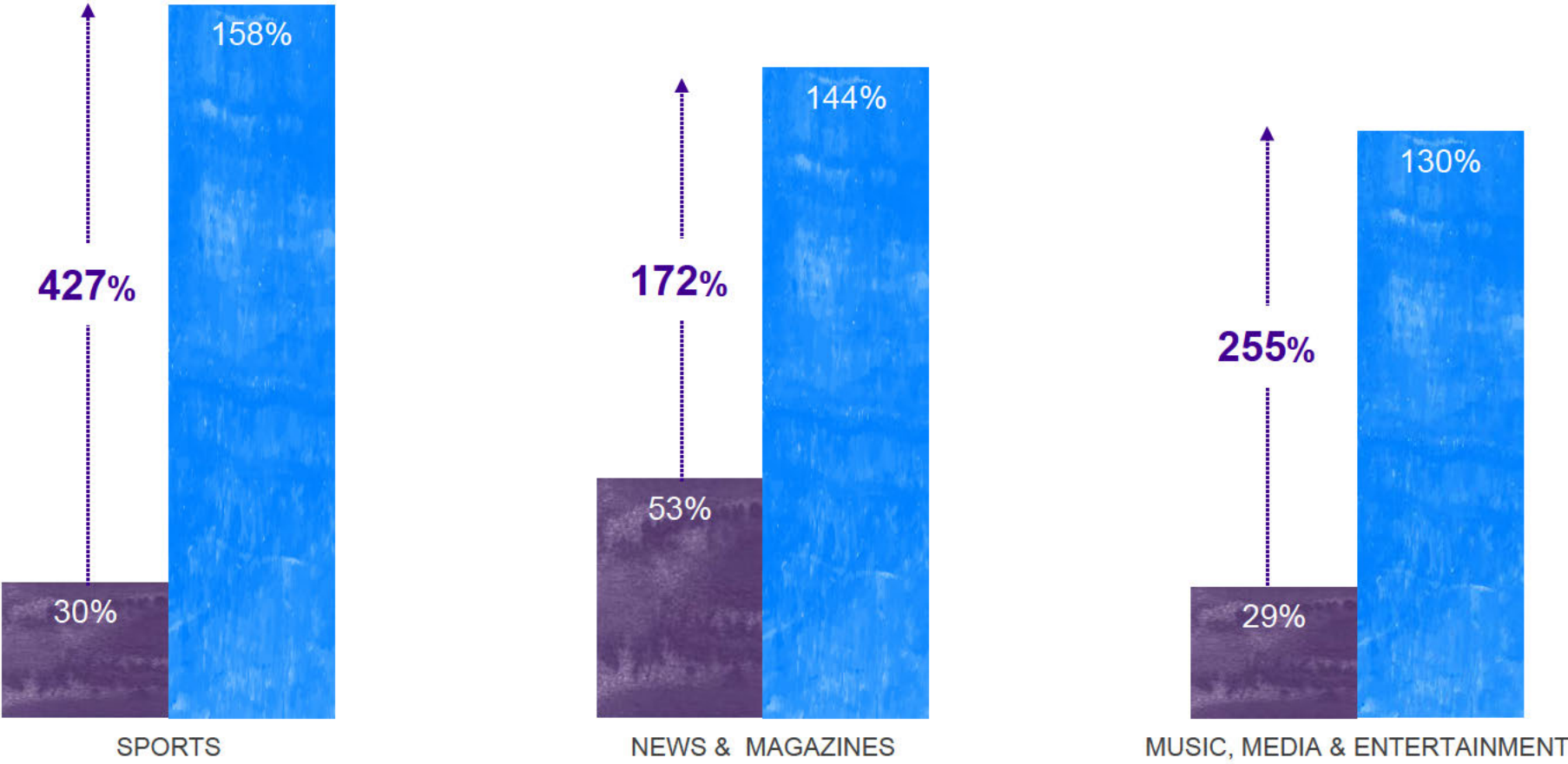
Changes in annual growth in app usage | Sessions



However, what will move media experiences even further is phablet ownership

% Growth in category usage % over index

■ All device types ■ Phablets



Source: Flurry by Yahoo Analytics, mapped devices only, Jan 2014-2015

FINDINGS

WE ARE JUST AT THE BEGINNING.

In the next 5 years, 71% of Future Smartphone Dominant users will migrate and make mobile first

This group will expand throughout the next 5 years to include all demographics, not just the early adaptors: Millennials, parents with young kids or Hispanics

DEVELOPING EXPERIENCES FOR LARGER SCREENS.

Bigger screens sizes drive mobile engagement. They also offer opportunity for more viewable & engaging experiences to develop around

IMPROVING CROSS DEVICE EXPERIENCES.

Communications, content, and search are the biggest opportunities as 2/5 of all smartphone owners already attempt to port experiences across multiple devices

ADAPTING TO TRENDS IN THE APP REVOLUTION.

Apps are where digital time is spent & app replacement is what is driving app downloads. Developers of experiences need to think about iteration, innovation and marketing to drive trial

IMPLICATIONS

MORE SPACE.

When building a mobile strategy, companies should account for the rapid adoption of larger phablet devices. More space = more ways to connect with your user. Native ad formats account for this size naturally and beautifully

INTEGRATED MOBILE BUDGETS.

Mobile ad budgets should not be thought in isolation. With 2 in 5 consumers crossing devices daily, siloed mobile budget should evolve to larger cross-device buys. Native advertising, specifically, which runs on responsive design, is a must-buy that creates that efficiency and ease for marketers

CONSTANT ITERATION & INNOVATION.

In order to be a major player in the app game, the messaging to drive your app trial must evolve as consumers are constantly replacing apps. Message what's *innovative & better*, not what's necessarily new

GET THE WORD OUT.

In order to drive app downloads and app adoption, developers & companies need to have a multi-pronged marketing strategy that includes: paid advertising, creates opportunities through content marketing through articles, and ultimately drives WOM

Quick Fire Case Studies

Tech Partner & Agency



Ben Dietz
SVP, Head of Sales
VICE

Oliver Laubscher
SVP, Business Development
VICE

VIDEO



**IN THE VOICE OF THE
AUDIENCE**

FREE. AND EVERYWHERE.

VICE

CULTURE, ENTERTAINMENT, NEWS



NEWS



TECHNOLOGY



SPORTS



FOOD



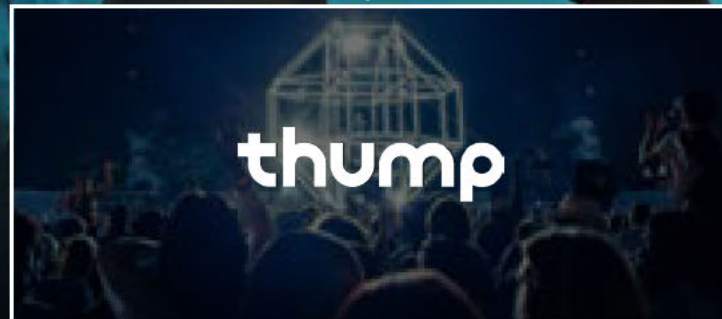
MMA CULTURE



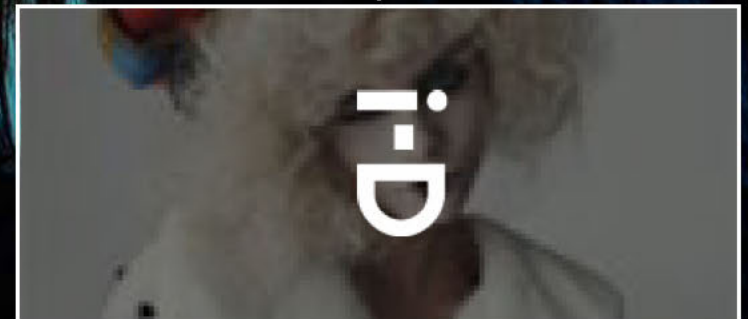
MUSIC



ART



ELECTRONIC DANCE MUSIC



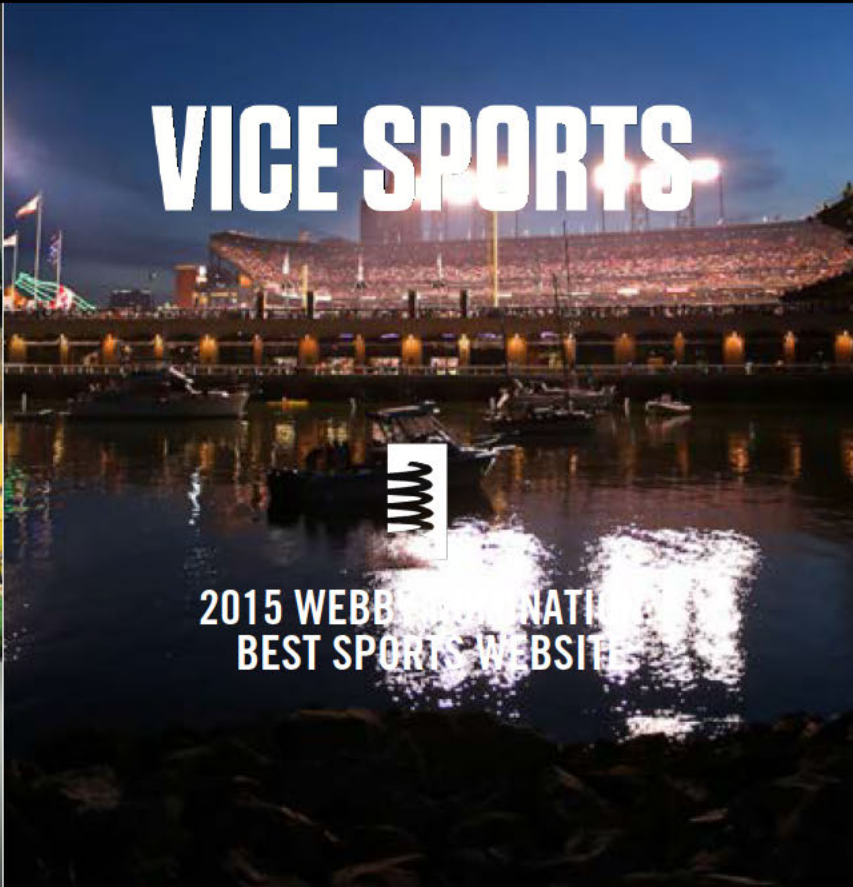
FASHION

CHANNELS LAUNCHED IN 2014



MUNCHIES

**2015 WEBBY NOMINATION:
BEST FOOD & DRINK WEBSITE**



VICE SPORTS

**2015 WEBBY NOMINATION:
BEST SPORTS WEBSITE**

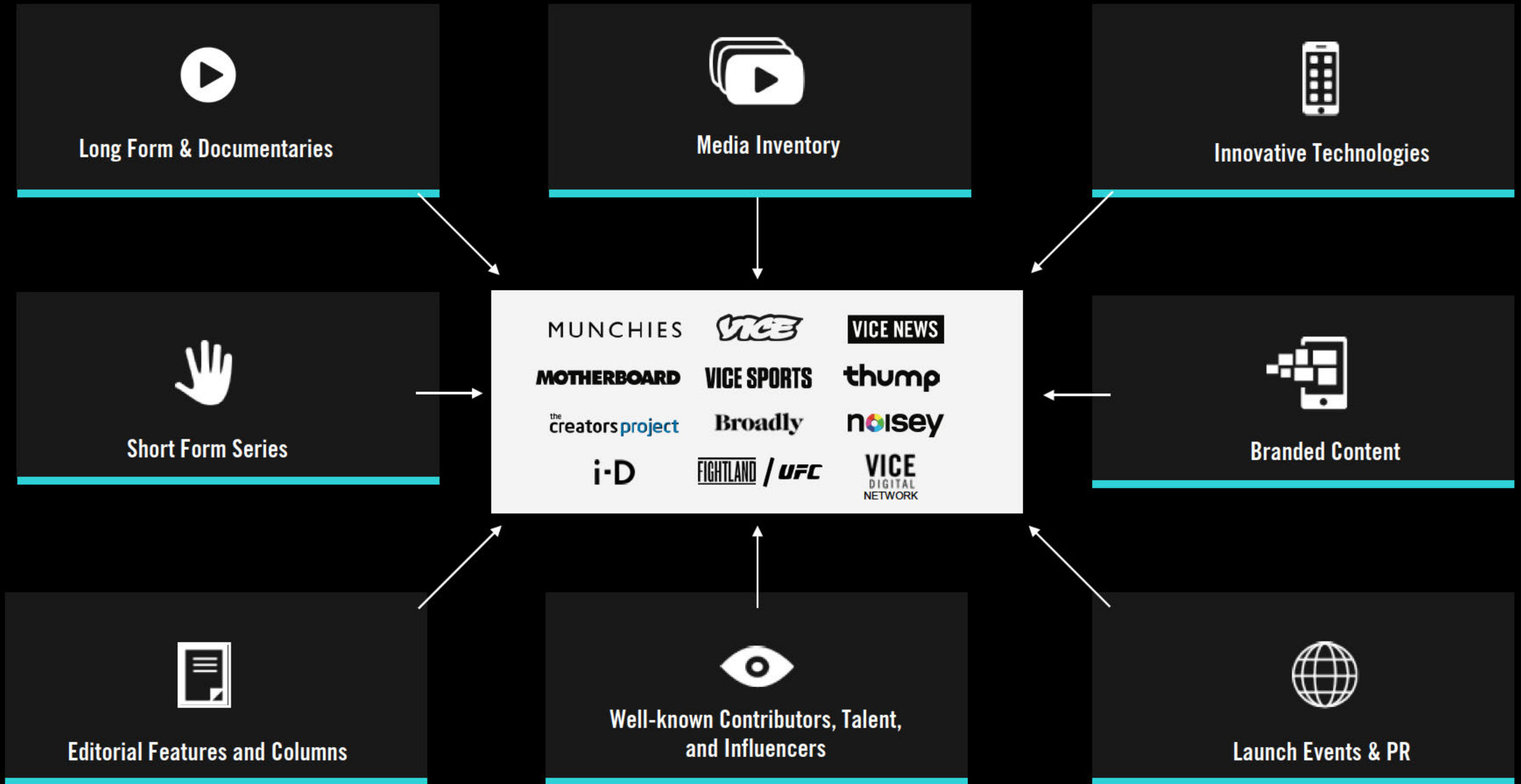


VICE NEWS

PEABODY AWARDS
Awarding Stories That Matter

**WINNER OF TWO 2015 PEABODY AWARDS:
THE ISLAMIC STATE
LAST CHANCE HIGH**

PLATFORM ECOSYSTEM





EXPANDING FOOTPRINT, CAPABILITIES AND PARTNERSHIPS

**MIAMI
OFFICE**

**DOUBLING
STAFF**

**HIRING
EXECUTIVES**

**LIVE
NATION TV**

**ROGERS
PARTNERSHIP**

EXPANDING OUR PRODUCTION ECOSYSTEM



PULSE

PRODUCTION



A-E
NETWORKS

VICE TV



→ **carrot creative**

DIGITAL



Intel



the
creators project





THIS YEAR

Broadly.



TRAVEL



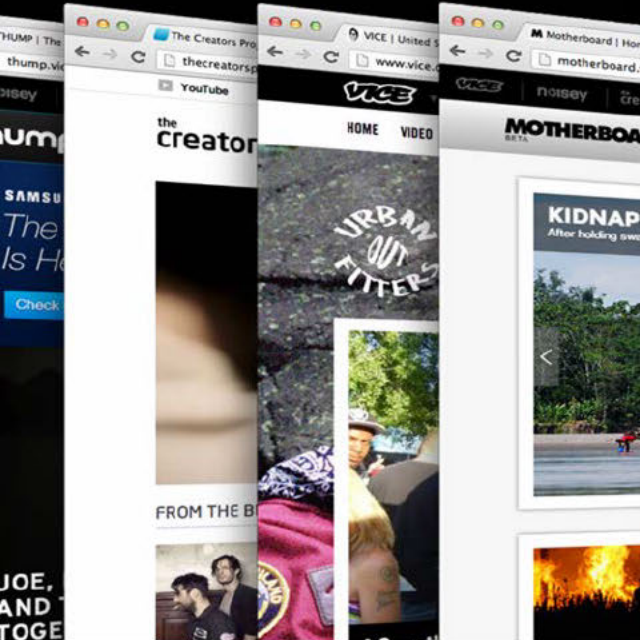
WHAT'S NEXT?

GAMING



HEALTH

WAYS TO WORK WITH VICE IN 2015



1

MEDIA & ADVERTISING

ADVERTISING TARGETED TO THE CRUCIAL MILLENIAL DEMOGRAPHIC

2

CONTENT SPONSORSHIP

SPONSORSHIP OF VICE MEDIA ORIGINAL PROGRAMMING

3

BRAND-OWNED CONTENT

BRAND-OWNED CONTENT BUILT ON KEY BRAND ATTRIBUTE, IN VICE'S SIGNATURE VOICE

4

INTEGRATED PROGRAMS

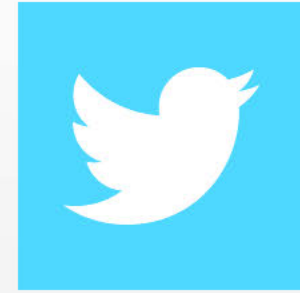
DEVELOPMENT OF CO-BRANDED CONTENT OR STANDALONE MEDIA CHANNELS

VIDEO

The word "VIDEO" is rendered in a bold, three-dimensional font. Each letter is filled with a dense, multi-colored mosaic of small, square images, likely representing various video frames. The letters have a bright, glowing orange and yellow aura around them, with horizontal light streaks passing through the gaps between the characters. The background is a dark, gradient black, which makes the glowing text stand out prominently.

Quick Fire Case Studies

Tech Partner & Agency



Stacy Minero
Head of Content Planning
Twitter

Networking Lunch